



Business Broadband E-mail Application Form

Total Number of Pages (including this page) :

Page: _____ HKT

Customer Information

Customer Name*: _____

Business Registration Number*: _____ Account No.: _____

Contact Person*: _____ Contact Tel No.: _____

Administrative Customer Name: _____ Tel / Mobile No.: _____

Email Address: _____ Fax No.: _____

Note*: Mandatory field

New E-mail Registration

(Please note that migration is required if the domain name change from Leased Line to Business Broadband Service)

The number of characters for an e-mail login should be between 2-15 characters. All characters should be in lower cases. No special characters such as #, \$, * etc is allowed. It should begin with an alphabet. The number of characters for a domain name "login@domain" should be less than 36 characters.

The login ID will be auto-assigned if your preference is not applicable. It takes 5 working days to activate E-mail account or roaming service.

A default mailbox size is provisioned, please visit www.biznetvigator.com and login your admin user account to manage your mailbox size.

	Login ID first Choice <small>(Within 15 characters)</small>	Login ID second Choice <small>(Within 15 characters)</small>	Preferred Alias@domain <small>Example:you@yourdomain.com</small>	EmailFax <small>(Please Tick to Activate)</small>	Roaming
1	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
2	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
3	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
4	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
5	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
6	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
7	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
8	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
9	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>
10	_____	_____	@	<input type="checkbox"/>	<input type="checkbox"/>

E-mail Login for activating Admin Function: _____ (Please fill in **Administrative Contact** information above)

Please tick if you are an existing Message@work subscriber. **** EmailFax number only apply for Message@work subscriber**

Existing E-mail Modification

(Please note that migration is required if the domain name change from Leased Line to Business Broadband Service.)

Please tick for the appropriate service required

	Delete	Modify	Activate Roaming	Deactivate Email Fax	Deactivate Roaming	Login ID	Existing E-mail Address / EmailFax no. <small>(for modification or deletion use only)</small>	New Mail Address/EmailFax no.
							<small>** EmailFax number only apply for Message@work subscriber</small>	
e.g.		√	√			mod001	mod@abc.com.hk	newmail@abc.com.hk
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								



a PCCW Group member

Service Request Date²: _____

For Internal use only
Yes **No**

Q1. Is the above login ID related to any service plan of PCCW? e.g. B3, B10 plan of NETVIGATOR

Q2. Would you like to terminate those login ID which are not mentioned above ?

Q3. Would you like to change the service plan currently subscribed ?

Please also submit a Termination Form for termination.

Fax Numbers for Form Return

Please tick for the appropriate service required

- | | | | |
|--|------------------|--|------------------|
| <input type="checkbox"/> Single-Access (SA) | 2634 0505 | <input type="checkbox"/> Multi-Access (MA) | 2634 0175 |
| <input type="checkbox"/> Premier Multi-Access (PMA) | 2366 2910 | <input type="checkbox"/> Always-on Broadband (AO) | 2250 4339 |
| <input type="checkbox"/> Metro Internet Access (MI) | 2519 7233 | <input type="checkbox"/> Dedicated Internet Access (LL) | 2519 7233 |

E-mail / Roaming Service Charge Details

E-mail Service		
	Setup Charge	Recurrent Charge
- E-mail Mapping Modification ¹⁰	HK\$100/line (FSA)	HK\$30/2-login/FSA/month (for SA) HK\$10/login/FSA/month (for MA / PMA) HK\$50/login/FSA/month (for AO / MI / LL)
- E-mail Mapping Deletion	Free	
- Additional E-mail Login	Waived	
	Onetime Handling Charge	
- E-mail Login Modification ¹¹	HK\$50/FSA	
- E-mail Login Deletion	Free	
56K Business Dial-up Service		
	Usage Plan	
- 56K Business Dial-up Service	HK\$6/hour/login (max. fee of HK\$138/month)(Pnet charge is excluded)	
Roaming Service ¹⁴		
	Per minute usage plan	
- 56K Business Dial-up Service	HK\$0.6/min (US & Canada); HK\$1.5/min (other countries)	
- China CDMA Roaming Plan	HK\$450/month (24-month contract); HK\$1,200 for CDMA Data Card (all provinces and major cities in China)	
- Global Broadband Roaming Service	HK\$3/min for all countries (Per Minute Usage Plan) HK\$60/hour for all countries (Broadband Usage Plan) ¹⁵	
Message@work Service		
	Setup Charge	
- EmailFax Number Modification	HK\$50/FSA	

Remarks

- 1) Please submit a supplementary sheet of login ID with authorized signature & company stamp if the number of login ID subscribed is more than 10.
- 2) It takes 5 calendar days to activate E-mail account or roaming service.
- 3) E-mail mapping fee associated with the migrated domain will be waived.

E-mail Service

- 4) Free storage of each E-mail login is 10MB for SA / MA / PMA / AO product.
- 5) The number of characters before @yourdomain of E-mail address should not exceed 16 characters.
- 6) Each E-mail login will auto activate with NETVIGATOR Wireless Broadband Service and 56K Business 56K Dial-up Service.
- 7) Maximum Storage per account: 400MB per account.
- 8) Additional Storage per account: \$20 per MB per month.
- 9) Mail size for incoming / outgoing e-mail: 10MB per e-mail.
- 10) E-mail mapping modification charged shall be levied after each FSA enjoyed its first time entitlement.
- 11) Within package entitlement is free of charge. Exceed package entitlement is covered by monthly rental charge.

NETVIGATOR Wireless Broadband Service

- 12) Please visit the following link for the prevailing charge:
http://www.biz.netvigator.com/eng/solutions/internet_solutions/netvigator_wireless/wireless.html

Roaming Service

- 13) A roaming usage charge of HK\$1.5/min will be imposed if the Overseas Roaming Service is used in Hong Kong.
- 14) PCCW reserves the right to alter the charge without prior notice. Submit Business Netvigator Roaming Service Request Form for application.
- 15) A copy of Business Registration is required for each roaming activation request.
- 16) For Broadband Usage Plan, each hourly session includes 60 roaming minutes for use at the same broadband roaming location.

Personal Information Collection Statement *(Only applicable to a Customer who is signing this Application in his/her personal capacity or for and on behalf of a sole proprietor or a partnership)*

The personal data and other information ("Data") so provided under the Contract (including this Application) is collected, used and retained by HKT, in accordance with the requirements in the Personal Data (Privacy) Ordinance and the Privacy Policy Statement (which can be viewed at <http://www.hkt.com/legal/privacy.html>) which also governs, together with the applicable terms and conditions of the services provided under this Application, how the Data is used and to whom it is disclosed. For the purpose of processing of application and provision of those services and managing the service account, the Data could be used by and/or disclosed to affiliates or related companies of the PCCW Group, third party channel providers or other business partners and debt collection agents.

Subject to the Customer's right to choose whether to receive promotional gifts, discounts, offers or materials as suggested below, the information in the Contract (including this Application), including the Customer's contact information, service number and service account number, may be used in sending to the Customer notice of gifts, discounts, privileged offers, benefits and any other promotions related either to the Service being subscribed or to other kinds of goods and services, including telecommunications network services, computer peripheral, accessories and software, and the latest offers on various kinds of products or services including travelling, banking, entertainment, transportation, household, apparel, food and beverages, insurance, education, health and wellness, social networking, media and high-end consumer products. Request for accessing or correction of personal data or any enquiry about using data for marketing activities can be made in writing to the Privacy Compliance Officer at GPO Box 9896 or privacy@pccw.com.

- I/We, being the Customer under this Application, do not want to receive any promotional gifts, discounts, offers or materials as suggested above.



Company Name: _____

Page ____ of ____

HKT

Customer's Agreement

We, being the Customer under this Application, have read and hereby agree to all the terms and conditions of the Contract, including this Application (including the Personal Information Collection Statement of this Application, if applicable). We confirm that our signatory(ies) of this Application has/have been duly authorised by us, and that all information provided by us under this Application is up-to-date, complete, true and correct.

For and on behalf of the Customer
(with Company Chop)

Name: _____

Title: _____

Date : _____

Authorised Signatory(ies)

For Internal Use Only

AM / Sales Name: _____	Source Code / Staff No.: _____	Segment: CS1 / CS2 / CS3 / Mass
Tel: _____	Fax: _____	
	Name: _____	Title: _____
Approved by: _____	Dept: _____	Order Date: _____

Email Application Version 8_(Feb-12-2014)



a PCCW Group member