



Annual Results 2012

For the year ended December 31, 2012

February 26, 2013 – Hong Kong



Forward-Looking Statements

This presentation may contain "forward-looking statements" that are not historical in nature. These forward-looking statements, which include, without limitation, statements regarding HKT's future results of operations, financial condition or business prospects, are based on the current beliefs, assumptions, expectations, estimates, and projections of the directors and management of HKT about the business, the industry and the markets in which HKT operates. These statements are not guarantees of future performance and are subject to risks, uncertainties and other factors, some of which are beyond HKT's control and are difficult to predict. Actual results could differ materially from those expressed, implied or forecasted in these forward-looking statements for a variety of factors.



Overview

Alex Arena

Group Managing Director



AFF Beats Forecasts Again

(US\$ million) Adjusted Funds Flow	<u>2011</u> 306	<u>2012</u> 343	% change + 12%	Forecast * 2012 * 330
Adjusted Funds Flow Per Share Stapled Unit (HK cents)	37.20	41.64		40.11

A Final Distribution of 21.58 HK cents per Share Stapled Unit is recommended, subject to approval of unitholders

^{*} Forecasts as stipulated in HKT's global offering prospectus



Financial Review

Susanna Hui

Group Chief Financial Officer



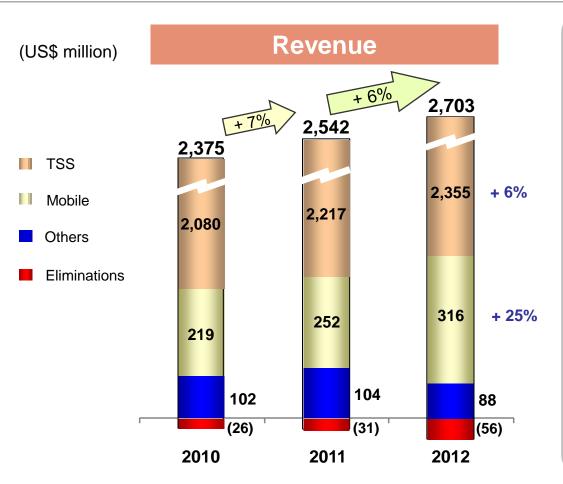
Strong Growth in AFF and Profitability

(US\$ million)	<u>2011</u>	2012	% change	Forecast * 2012
Adjusted Funds Flow	306	343	+ 12%	330
Revenue	2,542	2,703	+ 6%	
EBITDA	950	983	+ 3%	977
Profit Attributable to Holders of Share Stapled Units	157	206	+ 32%	175

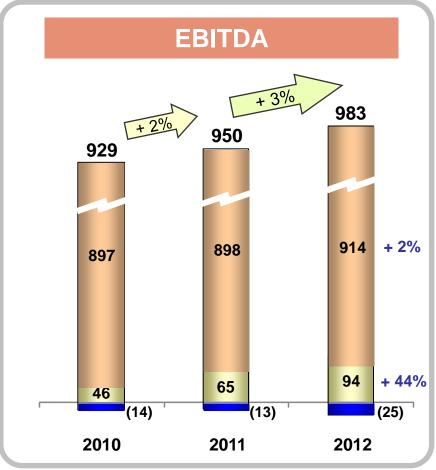
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EBITDA Growth on Accelerated Revenue Momentum



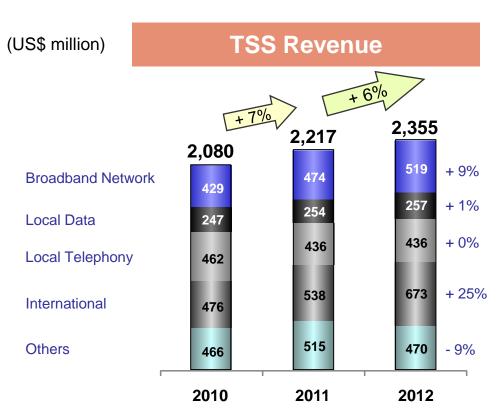
HKT Here To Serve



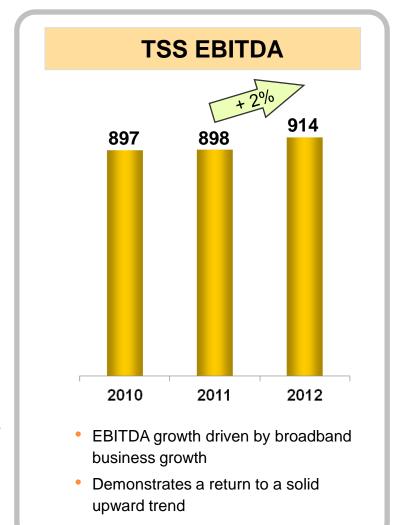
- TSS continues to grow on large base TSS revenue and EBITDA increased by 6% and 2% respectively, underpinned by the strong broadband and international businesses
- Mobile is coming to the foreground mobile revenue represented 12% of total HKT revenue (10% in 2011) and mobile EBITDA accounted for 10% of total HKT EBITDA (7% in 2011)



TSS Thrives on Fiber Broadband Demand



- Broadband fiber strategy in full swing and monetizing on premier customers
- Local Data our trusted brand continues to win contracts
- Local Telephony our eye strategy combined with true quadplay services successfully increased customer stickiness and helped arrest the decline in LTS revenue
- International growth momentum organically and inorganically
- Others decline due to timing of project completions and lower CPE sales





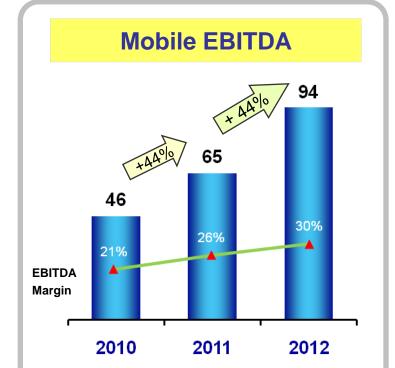
Mobile Rides on New Era of Data Communications

(US\$ million)

Mobile Revenue



- Total mobile revenue up 25% on the back of strong mobile data revenue growth of 55%
- Effective marketing campaigns helped re-establish prominence in the mobile market
- Strong sales of smart devices including Samsung's Galaxy S series increased customer acquisition and drove revenue growth
- Launch of 4G LTE network boosted new customer in-take and existing customer upgrades
- Blended post-paid exit ARPU increased to HK\$206



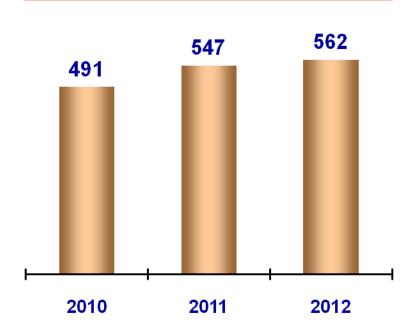
 EBITDA surged again by 44% in 2012 with margin improving to 30% demonstrating the success of our focus on high-value customers and the competitive advantage of our unique fixed-mobile integrated network

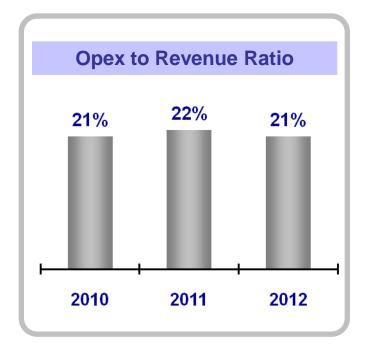


Effective Cost Management Strategy

(US\$ million)

Operating Expenses

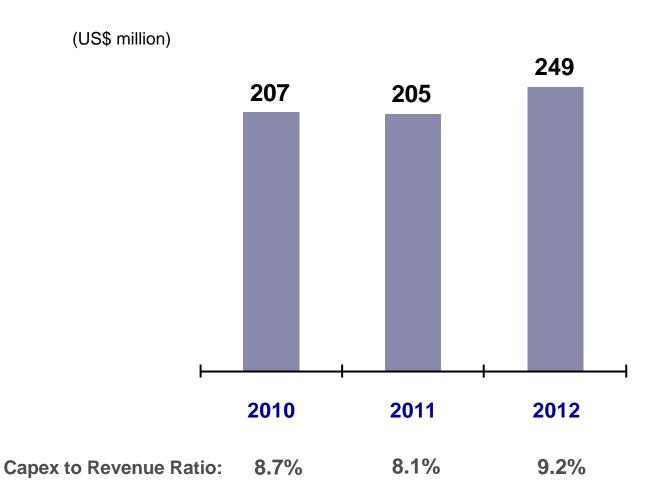




- Successfully launched a series of P&P campaigns and opened flagship stores, reinforcing our leading brand in the market to drive revenue growth
- Spending mainly to generate business with revenue benefits to be realized throughout long contract periods
- Against this backdrop, we managed to contain the rate of opex growth to 3% in 2012
- Continued to streamline back office support and processes to drive operating efficiency
- Opex to revenue ratio improved to 21% in 2012



Demand-driven Capex



- Continue to invest for near- and longer-term growth
- Remains demand-driven, particularly to support the strong demand for high-speed fiber broadband service and the growing mobile customer base
- Capex to revenue ratio continues to remain within the below 10% guidance



Adjusted Funds Flow

(US\$ million)	Actual FY10	Actual FY11	Actual Fo	recast FY12
EBITDA	929	950	983 + 3%	977
Less cash outflows in respect of:				
Customer acquisition costs and licence fees	(135)	(181)	(220)	
Capital expenditures	(201)	(201)	(244)	
Adjusted Funds Flow before tax paid, net finance costs paid and changes in working capital	593	568	519	
Adjusted for:				
Tax payment	(6)	(17)	(26)	
Net finance costs paid	(203)	(170)	(93)	
Changes in working capital	(125)	(75)	(57)	
Adjusted Funds Flow for the year	259	306	343 +12%	330
Adjusted Funds Flow per Share Stapled Unit (HK cents)	n/a	37.20	41.64	40.11



Income Statement

(US\$ million)	<u>2011</u>	<u>2012</u>	
Turnover	2,542	2,703	+ 6%
Cost of sales	(1,045)	(1,158)	
Opex	(547)	(562)	
EBITDA	950	983	+ 3%
Depreciation & Amortization Expenses	(544)	(601)	
Net other (losses) / gains	(4)	2	
Net finance costs	(193)	(103)	
Share of results of associates & JVs	(2)	(10)	
Profit before income tax	207	271	
Income tax	(44)	(58)	
Effective tax rate	21%	22%	
Profit for the year	163	213	
Attributable to:			
Holders of Share Stapled Units	157	206	+ 32%
Non-controlling interests	6	7	

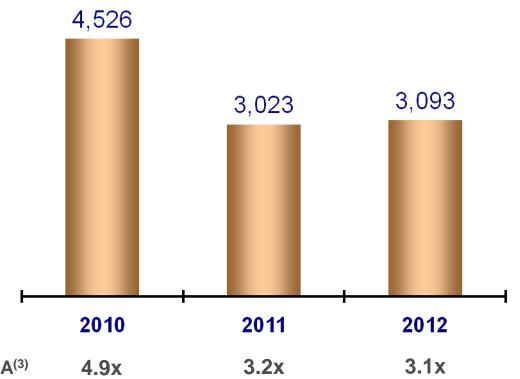


Stable Financial Position and Credit Profile

HKT Gross Debt (1),(2)

(US\$ million)

BBB/Baa2
Investment Grade
Rating with
Stable Outlook



HKT Gross Debt / EBITDA(3)

(1) HKT denotes HKT Trust and HKT Limited

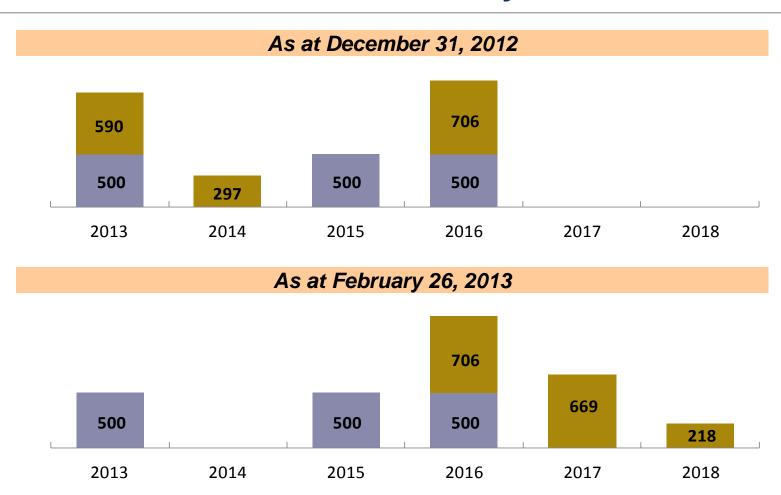
⁽³⁾ Based on gross debt as at period end divided by EBITDA for the 12-month period



⁽²⁾ Gross debt refers to the principal amount of short-term and long-term borrowings

A Measured Debt Maturity Profile





- Effective interest rate fell to approx. 3% in 2012
- Proactively managed the debt maturity profile by refinancing bank loans and extending the tenor to 2018
- Maintain significant liquidity of US\$1.26 billion in undrawn banking facilities



Business Review

Alex Arena

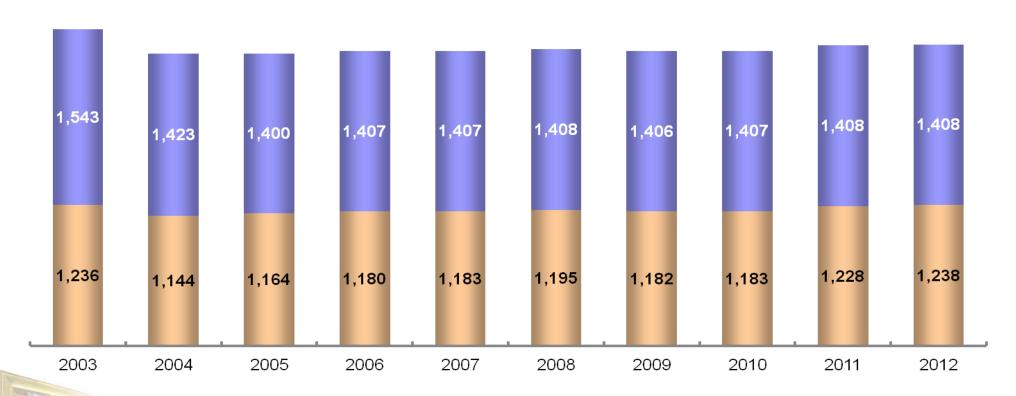
Group Managing Director



Stable Fixed-line Business

Solid Customer Base Maintained Since 2004

('000) Business Lines
Residential Lines





eye Customer Base

Rapid Growth of Higher ARPU eye Customer Base



eye Strategy

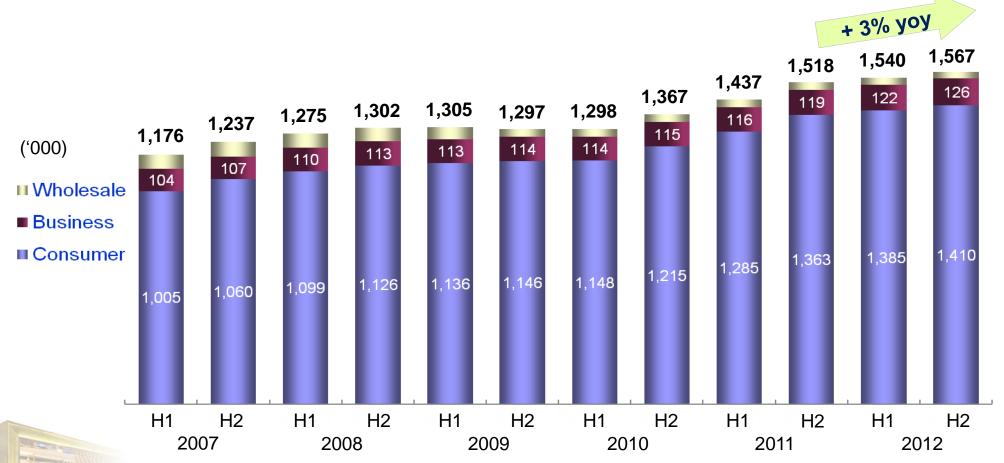
- eye strategy delivering results (current penetration ~19% of residential customers)
- Additional revenues from email, Internet browsing and **NOW** TV channel subscriptions
- Further eye penetration and ARPU uplift with value added features e.g. control panel for Smart Living, upload device for **eSmartHealth**





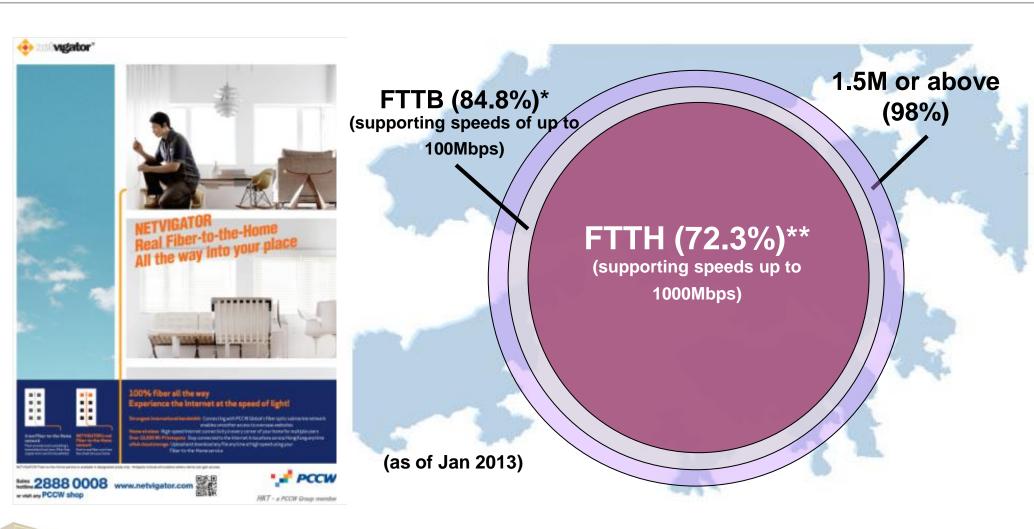
Continued Growth in Broadband

- Broadband continued to grow at a rate of 3% while churn was below 1%
- Industry dynamic has shifted from market share gain to value creation and ARPU growth





Wide Coverage of our Fiber Network



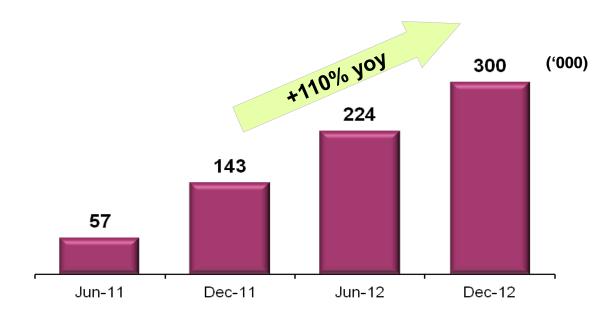
- * FTTB ready means FTTH service can be available within 29 days of receiving a service order, building management access permitting
- ** FTTH ready means FTTH service can be available within 4 days of receiving a service order



Rapid Growth of Fiber Customers



- NETVIGATOR Fiber-To-The-Home Service continued to attract new customers and existing customers for service upgrade
- 300K NETVIGATOR customers enjoying FTTH service as of Dec 2012, grew 110% vs. Dec 2011
- Growing fiber customer base creates future upgrade opportunity to higher speed, higher price service plans

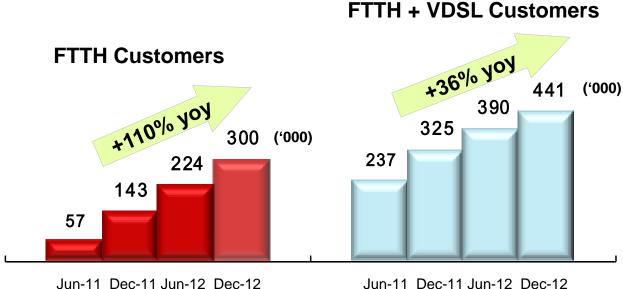




Strong Base of High-Speed Broadband Customers



 Leveraging multiple technologies in our network infrastructure, 441K customers now enjoying high speed service as of Dec 2012

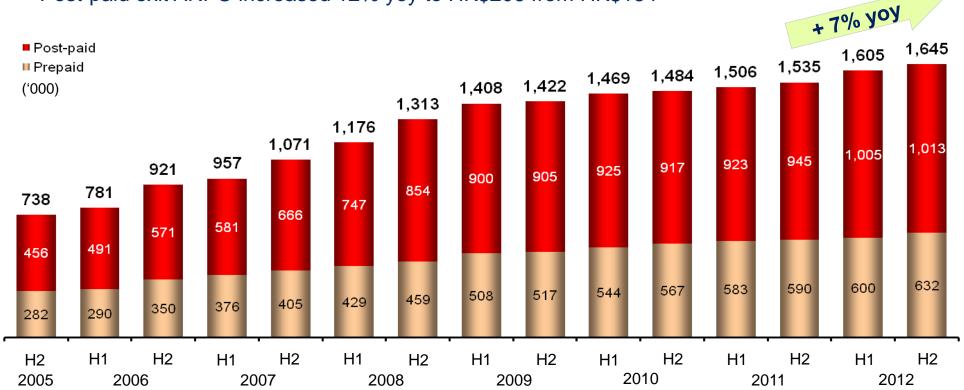




Mobile Business Acquires More High-end Customers

- Total customer base reached 1.645M, up 7% yoy
- Post-paid customer base reached 1.013M, up 7% yoy

Post-paid exit ARPU increased 12% yoy to HK\$206 from HK\$184

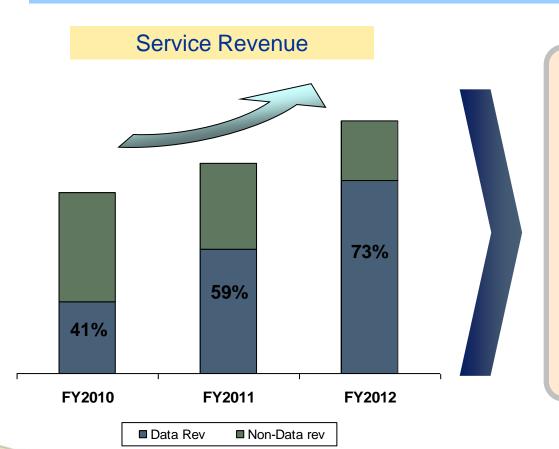


Focusing resources on quality, high-end smart device users to drive profitability



Continued Data Revenue Growth

Data revenue now accounting for 73% of service revenue



- Increasing mobile service revenue driven by data revenue growth of more than 50% y-o-y as a result of the successful acquisition and retention of quality smart device customers
- 80% of post-paid customer base are smart device users



4G LTE Network Leadership

4G LTE network equipped with 1000Mbps optical fiber backhaul offers unparalleled data network experience





- Unparalleled 4G network supported by HKT's 1000Mbps fiber backhaul
- 4G leadership first to announce MTR LTE coverage, superior results in independent speed tests
- Offer the widest variety of 4G smartphones to lead the market for service upgrade



Unparalleled Wireless Network

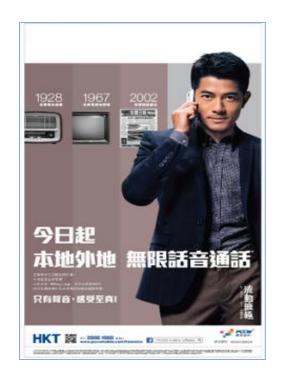
- Combining HKT's mobile and Wi-Fi networks supported by fiber backhaul provides further edge
- Currently over 12,000 Wi-Fi hotspots, including exclusive MTR coverage
- Strategic partnership with KMB to launch free Wi-Fi at bus stations







Mobile Service Innovation



First-to-market with Tiered Mobile Data Plans

- Successful introduction of mobile data plans with pre-set usage caps
- New tools launched to ensure customers have control of their usage, complete peace-of-mind and no bill shock
- Easy "top-up" mechanisms available to customers

First-to-market with Unlimited Voice Plans

- Introduction of unlimited mobile voice service in data tariff plans in anticipation of data voice launch
- Unique "傾 King" app offers unlimited voice over WiFi networks whilst roaming









Enhancement of Overall Customer Experience

"Tin Gai"
Data Transfer Service



New Customer Service Portal



HKT Premier



HKTCustomers



uHub Cloud Storage Service

Revitalized Retail Stores



10 Dedicated Custome Service Centers



Efficient Call Centers



Further Diversification of our Business



HKT Here To Serve

Launch of Smart Living

- Through HKT's high-speed fiber broadband network, Smart Living makes use of technology to enhance the quality of living by bringing comfort, convenience and efficiency to our customers at home
- Smart Living offers simple, one-stop home solutions ranging from automation and network design, AV equipment purchasing, to overall set-up and after-sales services
- Customers can control multiple home settings such as lighting, curtains, airconditioning, home entertainment and home surveillance in just one touch through a customized remote control, HKT's eye device or through a smart device when they are on the move









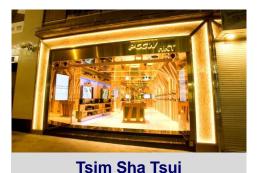
Modernizing our Distribution Channels

Rejuvenation of our Retail Shops

- Revolutionizing the way traditional telecom shops are designed our new retail shops have various distinctive features to showcase how quadruple play services can be integrated into daily life
- Our Central Signature Store was opened in Feb 2013 and contains a number of unique features including the first-of-its-kind Smart Living apartment, HKT Education classroom and TelePresence conference room



Central Signature Store

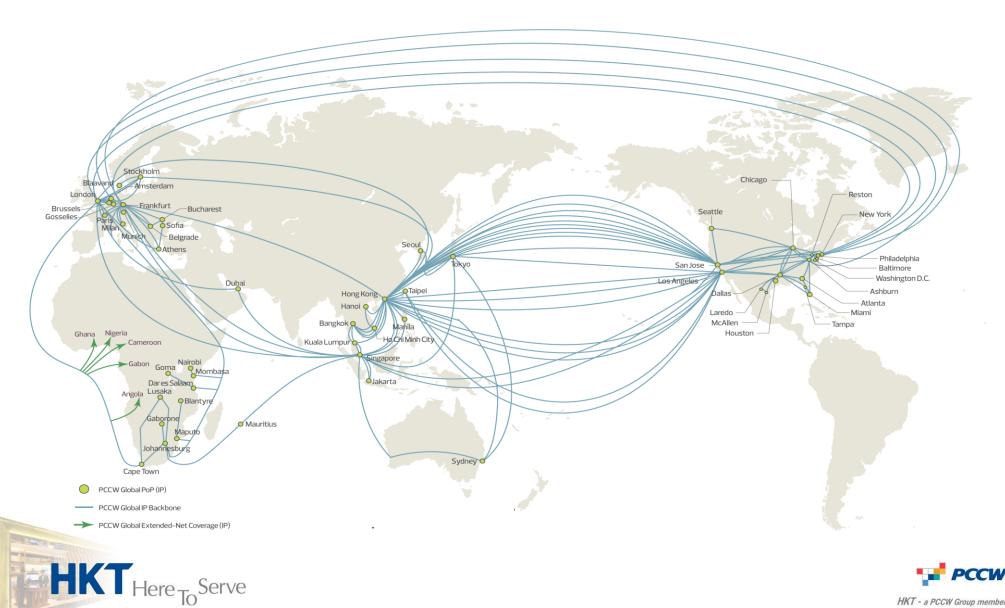








Global IP Backbone Expansion into Europe and Africa





Well Positioned for Further Growth

Further penetration of our FTTH service

Leading
Mobile data
service
provider

HKT

Growing
International
traffic and
presence

New service

offerings beyond

connectivity

(Smart Living,

eSmartHealth)

HKT's Balanced Business Portfolio will Drive Future Growth

