

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**PCCW-HKT Telephone Limited (“HKTC”) and
Hong Kong Telecommunications (HKT) Limited (“HKT”)**

Name of Tariff:

Telecommunications Backup Service for Commercial Customers (“**Service**”)

Description of Tariff:

See Annex A.

Effective date of tariff:

1 June 2013

Revision history:

Revision to the tariffs published in Tariff No. U025-006 published on 26 October 2010 in respect of service provisioning and charges of the Service.

Telecommunications Backup Service for Commercial Customers^{1,2} (“Service”)

The Service enables the diversion of incoming and/or outgoing traffic of a number of designated telecommunications lines/services (such as Local Business Telephone Services and Integrated Digital Access Services) collectively subscribed by a customer at its primary office to designated Hong Kong telephone number(s) as specified and agreed by such customer and HKT in the event of breakdown of services of the customer

The Service includes but not limited to Continuity Plan³, Smartline Instant Business Continuity Plan (“**Smartline iBCP**”)⁴ and IDAP Mutual Backup⁵, and is only available to HKT’s commercial customers.

Rates:

(1) Continuity Plan and Smartline iBCP

Charge for a Continuity Plan Configuration (“CPC”)

(a) Set-up charge

(i)	1-50 Lines	HK\$5,500
(ii)	51-100 Lines	HK\$7,000
(iii)	101-200 Lines	HK\$8,000
(iv)	201 Lines or above	HK\$10,000

(b) Monthly Charge

(i)	1-50 Lines	HK\$2,500
(ii)	51-100 Lines	HK\$3,000
(iii)	101-200 Lines	HK\$4,000
(iv)	201-300 Lines	HK\$6,000
(v)	Thereafter every additional 100 Lines	HK\$2,000

(c) External Removal

	<u>Primary Office</u>	<u>Secondary Office</u>	
(i)	1-50 Lines	HK\$5,500	HK\$2,750
(ii)	51-100 Lines	HK\$7,000	HK\$3,500
(iii)	101-200 Lines	HK\$8,000	HK\$4,000
(iv)	201 Lines or above	HK\$10,000	HK\$5,000

(d) Extra Switch-over

(i)	1-50 Lines	HK\$2,500
(ii)	51-100 Lines	HK\$3,500
(iii)	101-200 Lines	HK\$4,500
(iv)	201 Lines or above	HK\$7,000

Additional CPC is required for each additional Secondary Office specified by the customer.

A “Line” above means a telephone line/communication channel enabling one simultaneous call.

(2) IDA-P Mutual Backup Service

(a) Set-up charge: HK\$1,500 / IDA-P Line

(b) Monthly charge: HK\$2,000 / IDA-P Line

(3) Smartline iBCP

(a) Set-up charge

- | | | |
|-------|--|--|
| (i) | 1-25 Lines | HK\$5,000 |
| (ii) | 26-50 Lines | HK\$8,000 |
| (iii) | Thereafter every
additional 25Lines | HK\$3,000 |
| (iv) | Setup for applicable:
VAS feature | HK\$2,000 per commercial customer
HK\$200 user or HK\$1,000 per group |

(b) Monthly Charge

- | | | |
|-------|--|-----------|
| (i) | 1-25 Lines | HK\$5,000 |
| (ii) | 26-50 Lines | HK\$6,000 |
| (iii) | Thereafter every
additional 25Lines | HK\$6,000 |

(d) Extra activation HK\$6,000

- | | | |
|-------|--|-----------|
| (i) | 1-25 Lines | HK\$6,000 |
| (ii) | 26-50 Lines | HK\$6,000 |
| (iii) | Thereafter every
additional 25Lines | HK\$6,000 |

(c) Extra Switch-over

- | | | |
|-------|---|-----------|
| (i) | 1-25 Lines | HK\$6,000 |
| (ii) | 26-50 Lines | HK\$6,000 |
| (iii) | Thereafter every
additional 25 Lines | HK\$6,000 |

A “Line” above means a telephone line/communication channel enabling one simultaneous call.

Remarks:

- (1) The Service is subject to HKT’s prevailing General Conditions of Service and other applicable terms and conditions set out in the Application, Service Literature and/or Special Conditions (if applicable).

- (2) Provision of the Service is subject to network resources, availability and compatibility of equipment(s) of the customer. Further, HKT can only provide the Service(s) to those locations where its network is currently installed and such Service(s) are being and can in the future be provided. Whether a Service is available at a customer's address will depend on the infrastructure in place to his/her residence, the technology HKT is currently using within and to the building of the customer's address (which HKT may change from time to time), marketing initiatives and other factors as determined by HKT from time to time.
- (3) Continuity Plan enables the diversion of incoming and/or outgoing traffic of a number of telecommunications lines/services collectively subscribed by a customer in one primary site of a customer (i.e. within the same building) to another single secondary site in another building as specified by the customer pursuant to a pre-defined CPC as agreed between HKT and a customer which sets out the customer's instructions and procedures in diverting incoming traffic in case of breakdown of the customer's pre-existing HKT's telephone services at the primary site.
- (4) Smartline iBCP provides emergency incoming call diversion for pre-defined telephone lines from customer's primary office to its nominated backup office or mobile number upon receiving customer's instructions as per pre-defined CPC. Customer must be an existing Continuity Plan customer in order to subscribe for Smartlink iBCP.
- (5) IDA-P Mutual Backup is only available to the customers of HKT's IDA-P Line under Integrated Digital Access Services for diversion of incoming traffic via alternative routes to designated Hong Kong fixed telephone numbers at a secondary sites, and outgoing calls from primary sites being routed to alternative routes in the event of breakdown of service at customer's primary office.
- (6) HKT reserves the right not to provide any Service(s) to those customers who have previously found our service to be unacceptable despite it being provided in accordance with our tariff terms and conditions and at our normal service levels.