



# Investor Presentation

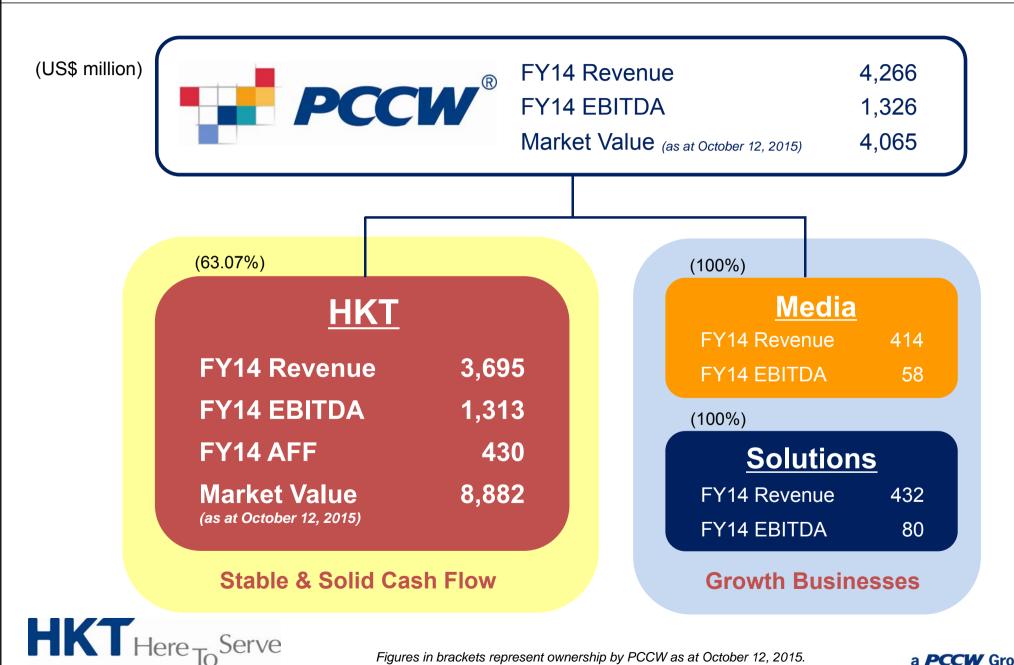
**October 2015 – Hong Kong** 

# **Forward-Looking Statements**

This presentation may contain "forward-looking statements" that are not historical in nature. These forward-looking statements, which include, without limitation, statements regarding HKT's future results of operations, financial condition or business prospects, are based on the current beliefs, assumptions, expectations, estimates, and projections of the directors and management of HKT about the business, the industry and the markets in which HKT operates. These statements are not guarantees of future performance and are subject to risks, uncertainties and other factors, some of which are beyond HKT's control and are difficult to predict. Actual results could differ materially from those expressed, implied or forecasted in these forward-looking statements for a variety of factors.



# **Corporate Structure**



Figures in brackets represent ownership by PCCW as at October 12, 2015.

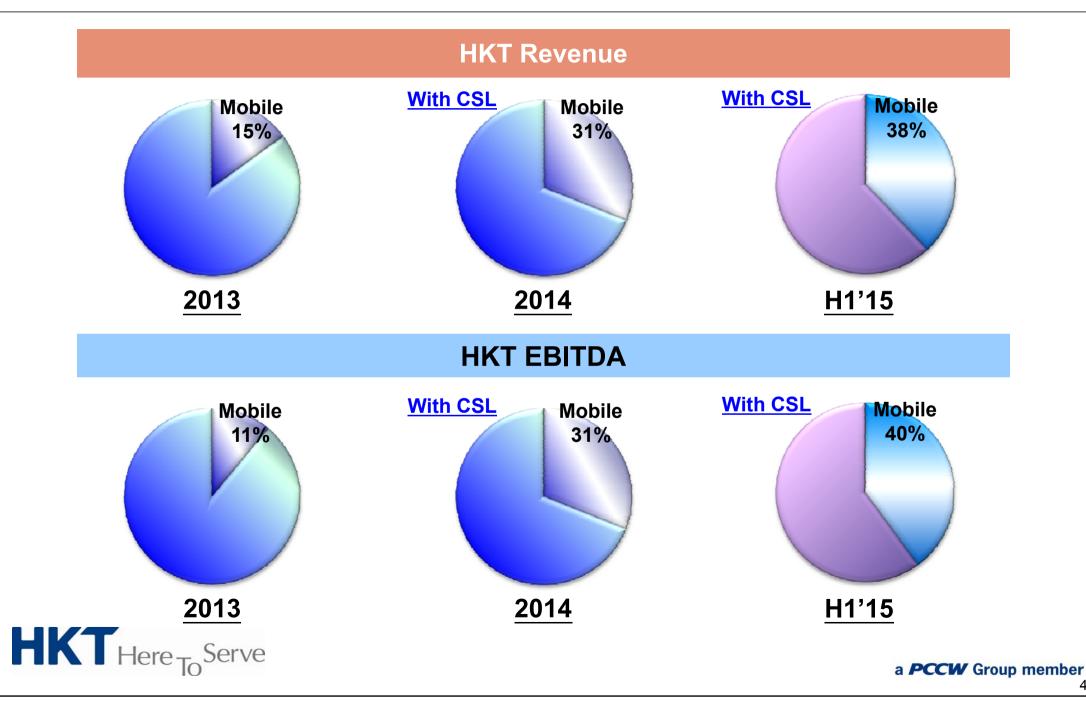
# Solid Growth in EBITDA and AFF

(US\$ million)	<u>2013</u>	<u>2014 *</u>	<u>H1'15</u>	YoY % change
Adjusted Funds Flow	372	430	250	+ 23%
Revenue	2,927	3,695	2,048	+ 28%
EBITDA EBITDA Margin	1,013 35%	1,313 36%	<b>740</b> 36%	+ 30%
<b>Profit</b> Attributable to Holders of Share Stapled Units	315	383	228	+ 27%

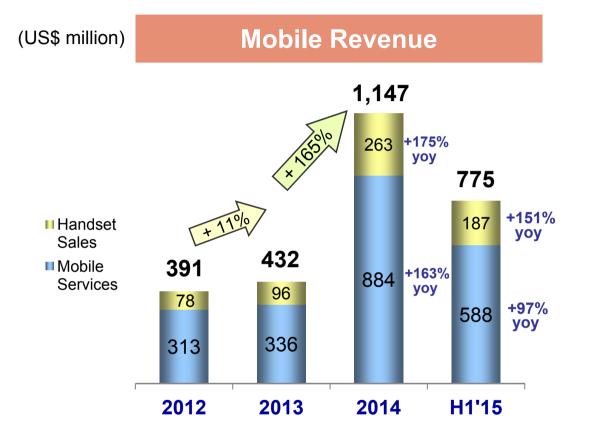
\* Consolidated the CSL results since May 2014



# **Mobile Business Rising to the Fore**

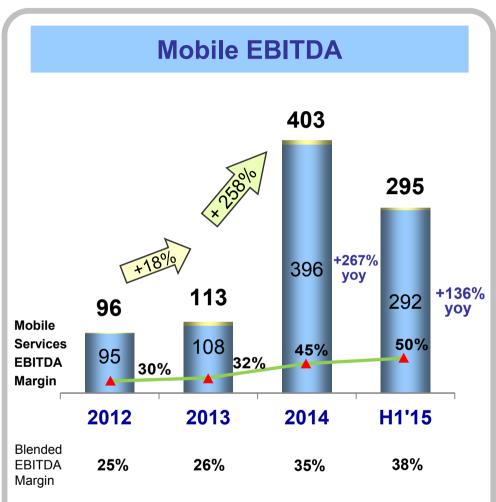


# **Mobile Synergies Beginning to Materialize**



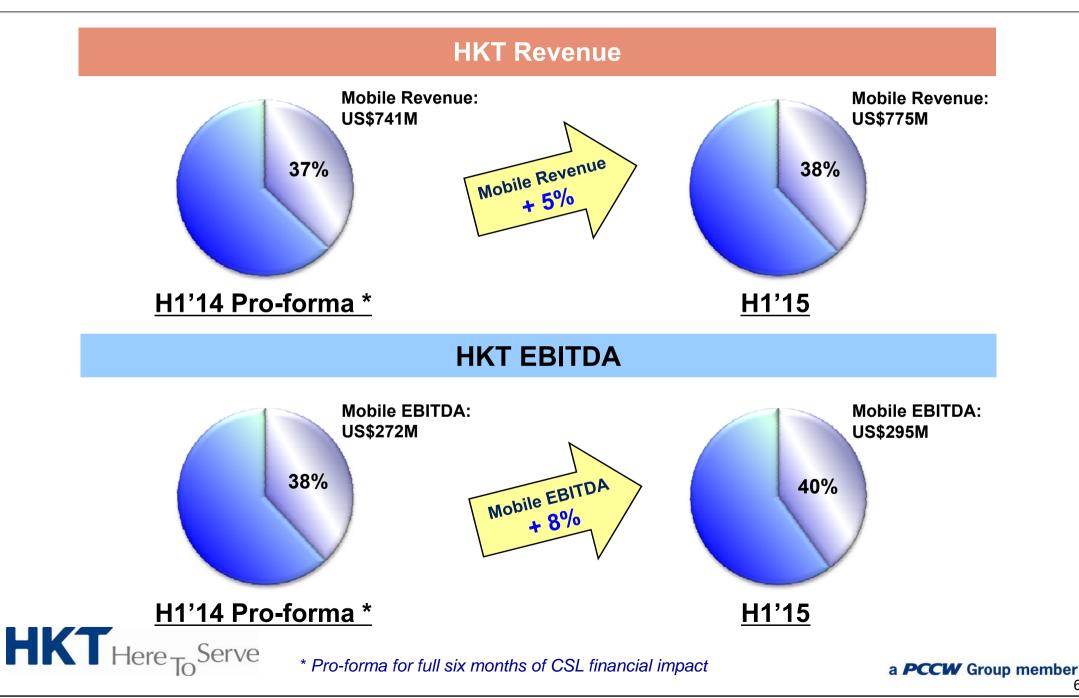
- Market leadership with customer base of 4.653M in H1'15
- Total mobile revenue up 108% in H1'15 driven by 97% increase in mobile services revenue

- Blended post-paid exit ARPU improved to HK\$224 in H1'15 from HK\$216 a year ago
- Strong handset sales as the launch of new popular handsets in H2'14 continued sales momentum in H1'15

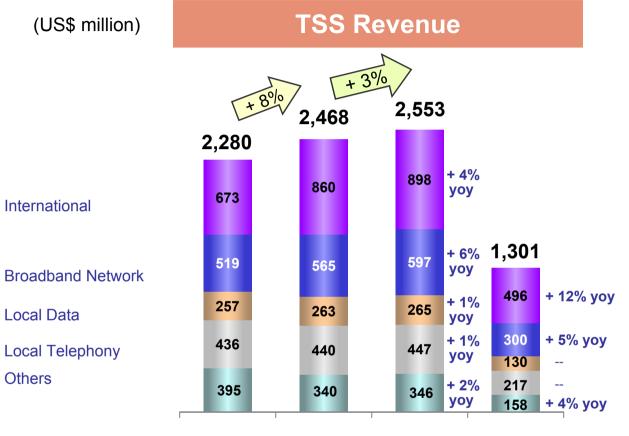


- EBITDA grew by 138% in H1'15
- Margin of mobile services expanded to 50% in H1'15 benefiting from the synergies achieved from cell site integration and higher staff productivity

# **Pro-forma Comparison Shows Solid Mobile Growth**



# **Sustained Growth within TSS**



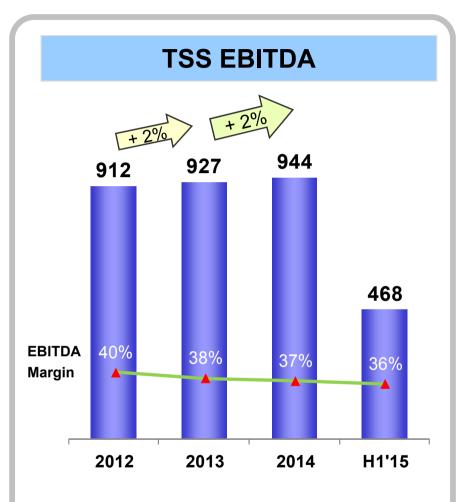
#### H1'15 2013 2014

- International continued to benefit from exponential growth in IP transit traffic requirements from global Internet content providers
- **Broadband** continued revenue growth driven by customer upgrades to fiber service, take-up of higher speed plans and further pricing

improvements

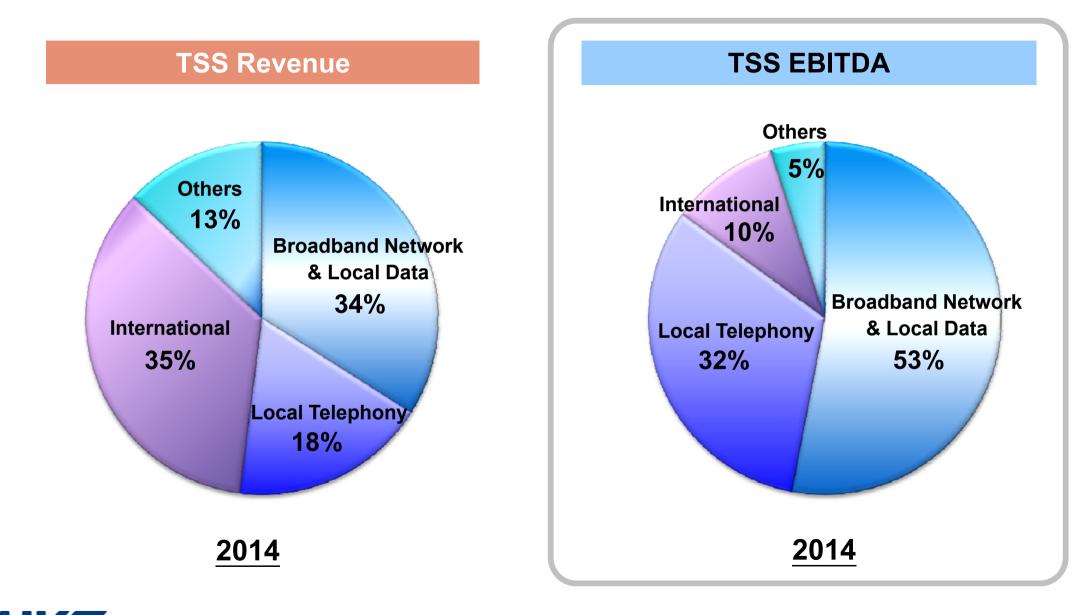
2012

improvements	YoY Growth	FY08	FY09	FY10	FY11	FY12	FY13	FY14
HKT Horo Serve	Broadband Rev	+ 11%	+ 3%	+ 8%	+ 11%	+ 9%	+ 9%	+6%
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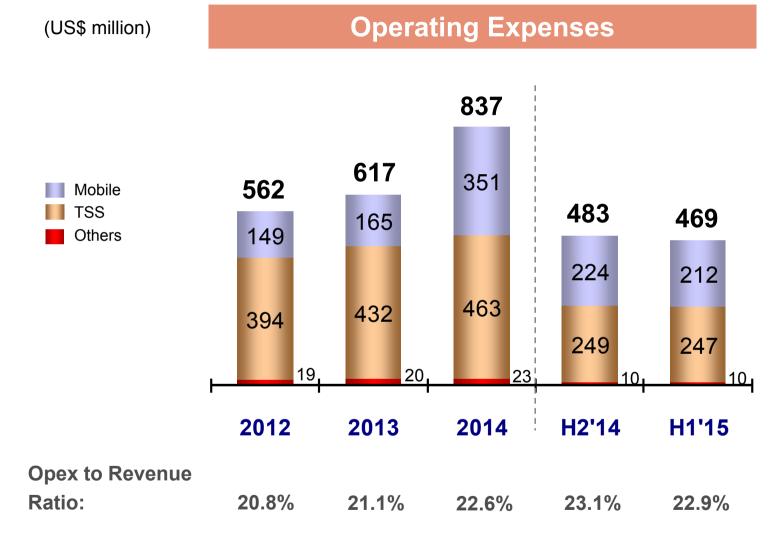
Steady growth in EBITDA underpinned by balanced mix of businesses

# **TSS – Balanced Mix of Businesses**



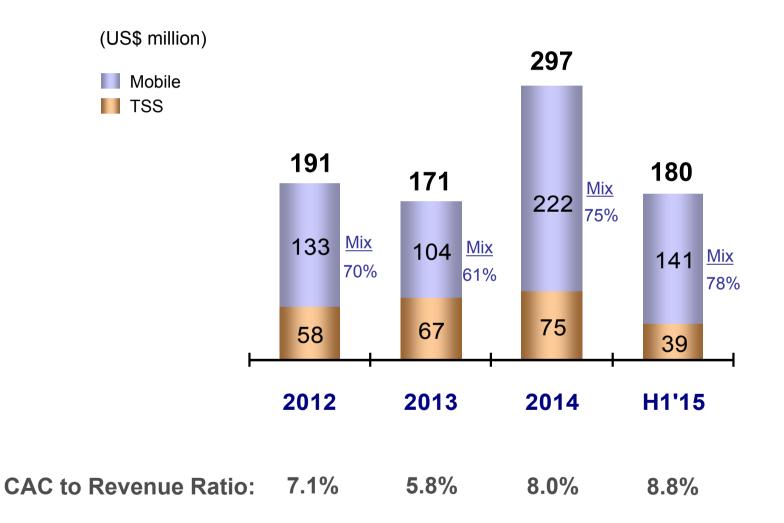


# **Unlocking of Synergies On Track**



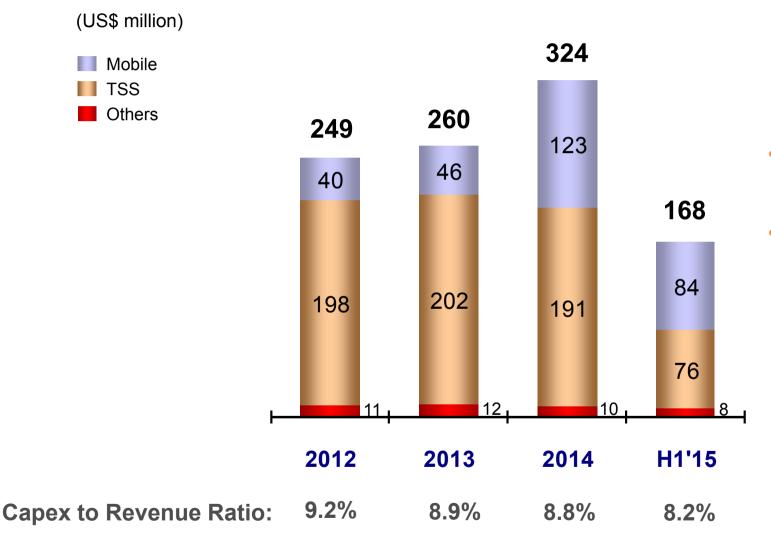
- Opex trended down in H1'15, largely due to the unlocking of synergies from the CSL acquisition
- Material scope for improvement upon further realization of integration synergies from Mobile business
- Opex to revenue ratio improved slightly to 22.9% in H1'15, compared to 23.1% in H2'14

# **Customer Acquisition Costs**



- Mobile CAC in H1'15 driven by enlarged business scale as well as continued take-up of several popular handsets launched in H2'14
- Benefits of these investments will accrue in coming periods

#### Capex Efficiency Continues to Improve from Enhanced Scale and Fixed-Mobile Network Integration



- Maintain 10% capex to revenue ratio guidance
- Capex efficiency continues to improve from enhanced scale and fixed-mobile network integration

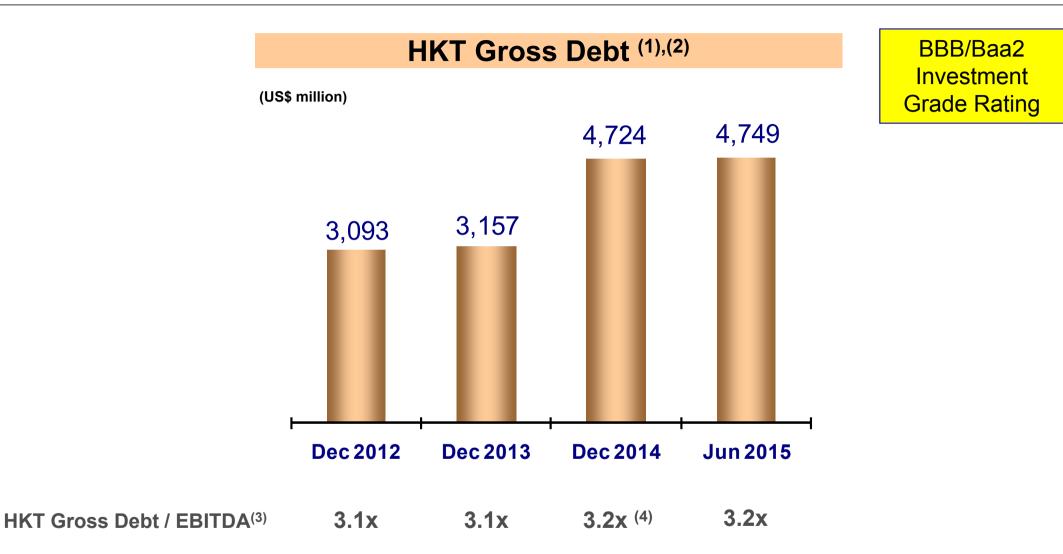
# **Adjusted Funds Flow**

(US\$ million)	<u>FY 2012</u>	<u>FY 2013</u>	<u>FY 2014</u>	<u>H1'15</u>	YoY
EBITDA	983	1,013	1,313	740	+ 30%
Less cash outflows in respect of:					
Customer acquisition costs and licence fees	(220)	(205)	(359)	(195)	
Capital expenditures	(244)	(254)	(322)	(167)	
Adjusted Funds Flow before tax paid, net finance costs paid and changes in working capital	519	554	632	378	+ 17%
Adjusted for:					
Tax payment	(26)	(42)	(51)	(10)	
Net finance costs paid	(93)	(88)	(102)	(56)	
Changes in working capital	(57)	(52)	(49)	(62)	
Adjusted Funds Flow for the year / period	343	372	430	250	+ 23%
Adjusted Funds Flow per Share Stapled Unit (HK cents)	41.64	45.21	44.30	25.79	
Total Distribution for the year per Share Stapled Unit (HK cents)	41.64	45.21	44.30	25.79*	>
Adjusted Funds Flow per Share Stapled Unit (HK cents) based on the weighted average number of Share Stapled Units during the year	39.99	43.43	47.32	NA	
<b>HKT</b> Here Serve * Interim Distribution per Share Staple	Here To Serve * Interim Distribution per Share Stapled Unit (HK cents)				member

# **Income Statement**

(US\$ million)	<u>FY 2012</u>	<u>FY 2013</u>	FY 2014	<u>H1'15</u>	
Revenue	2,703	2,927	3,695	2,048	+ 28%
Cost of sales	(1,158)	(1,297)	(1,545)	(839)	
Opex	(562)	(617)	(837)	(469)	
EBITDA	983	1,013	1,313	740	+ 30%
Depreciation & Amortization expenses	(601)	(603)	(755)	(409)	
Gain on disposal of fixed assets	-	2	_	-	
Net other gains	2	11	13	4	
Net finance costs	(103)	(107)	(144)	(81)	
Share of results of an associate & JVs	(10)	6	(4)	(2)	
Profit before income tax	271	322	423	252	+ 18%
Income tax	(58)	(2)	(31)	(22)	
Effective tax rate	22%	1%	7%	<b>9%</b>	
Profit for the year / period	213	320	392	230	
Attributable to:					
Holders of Share Stapled Units	206	315	383	228	+ 27%
Non-controlling interests	7	5	9	2	

# **Maintaining a Solid Financial Position**

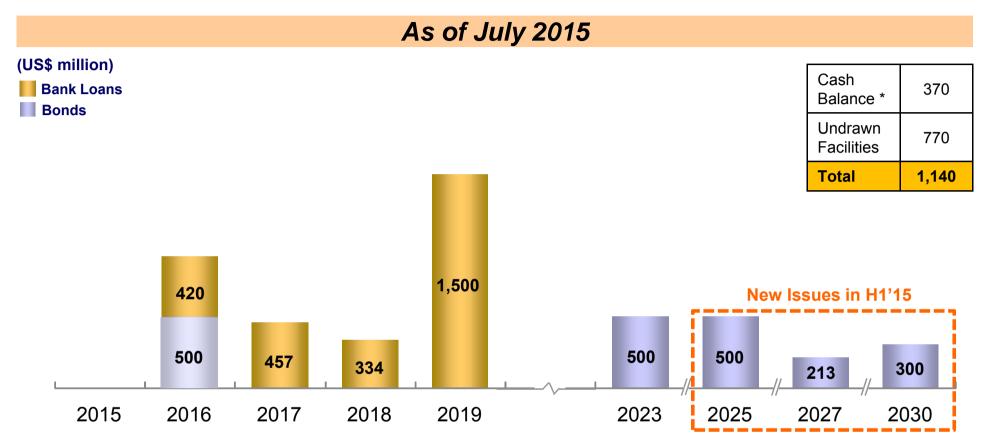


(1) HKT denotes HKT Trust and HKT Limited

(2) Gross debt refers to the principal amount of short-term and long-term borrowings
(3) Based on gross debt as at period end divided by EBITDA for the 12-month period
(4) Based on gross debt as at period end divided by HKT FY13 EBITDA and CSL FY13 EBITDA



# **Debt Maturity Profile**



- Refinanced maturing debt and locked in long-term funding through issuance of 15-year, zero-coupon US\$300 million bonds, 10-year, 3.625% US\$500 million bonds and 12-year, 1.65% €200 million bonds
- Average maturity extended to 5 years
- Current liquidity exceeding US\$700 million in undrawn banking facilities
- Effective interest rate was 2.9% in H1'15

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\* Cash balance as at June 30, 2015

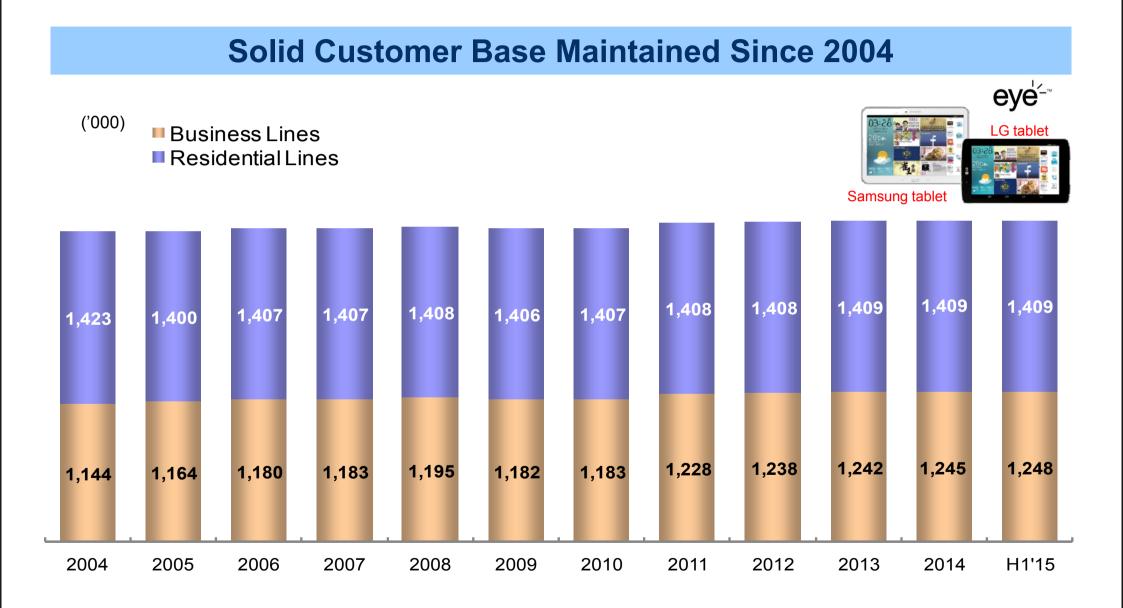
# **Business Review**

# Alex Arena

Group Managing Director



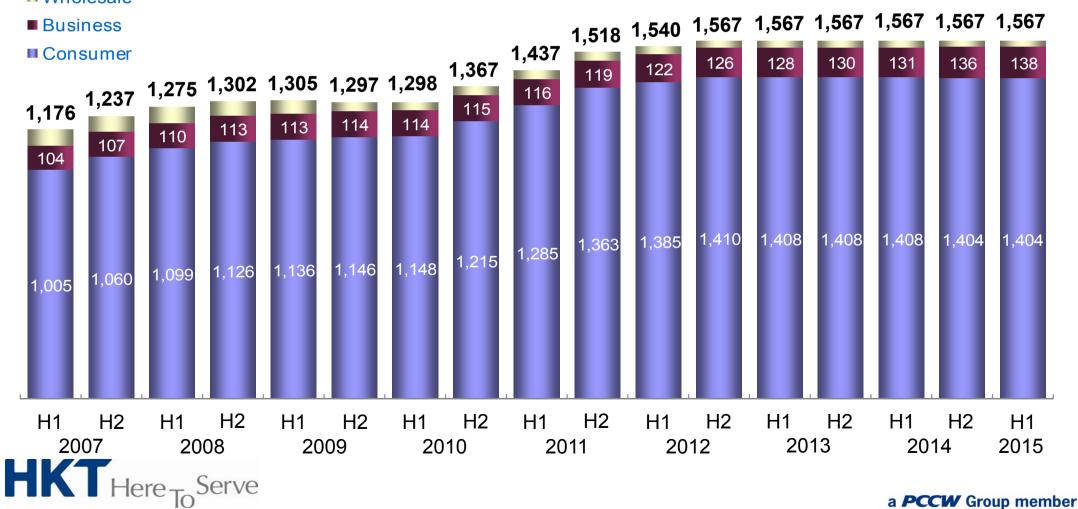
# **Stable Fixed-line Business**



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# **Consolidated Position in Broadband**

- Consolidated broadband market position with churn rate of around 1%
- Market conditions became more challenging since H2'14 because of economic slowdown, reduced spending in the market and competitors' price discounting
- ('000)
- Wholesale



# **Continued Growth of Fiber Customers**



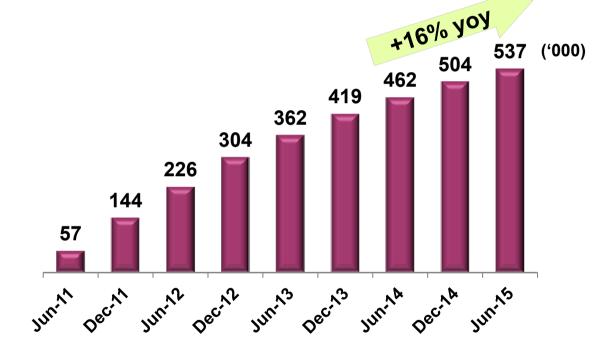


電訊盈科集團成員

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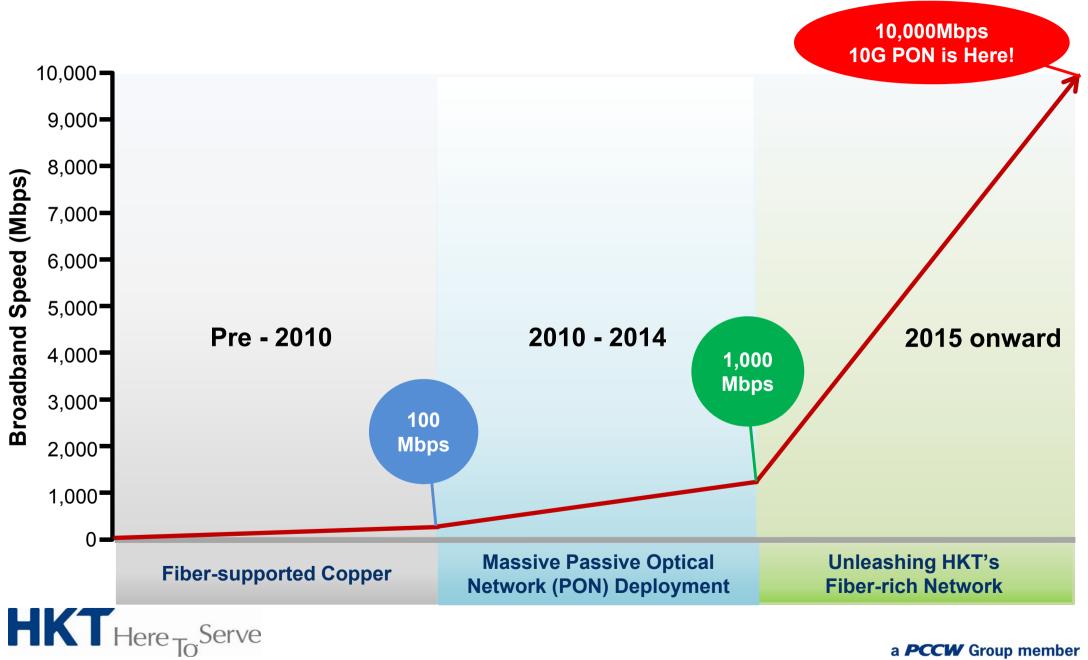
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- Fiber-To-The-Home (FTTH) service continued to attract new customers and existing customers for service upgrade
- 537K customers enjoying FTTH service as of Jun 2015, grew 16% vs. Jun 2014



- Growing fiber customer base creates future upgrade opportunity to higher speed, higher price service plans
- 650K customer enjoying high speed service (FTTH and VDSL) as of June 2015

# **HKT's Fiber Broadband Roadmap**



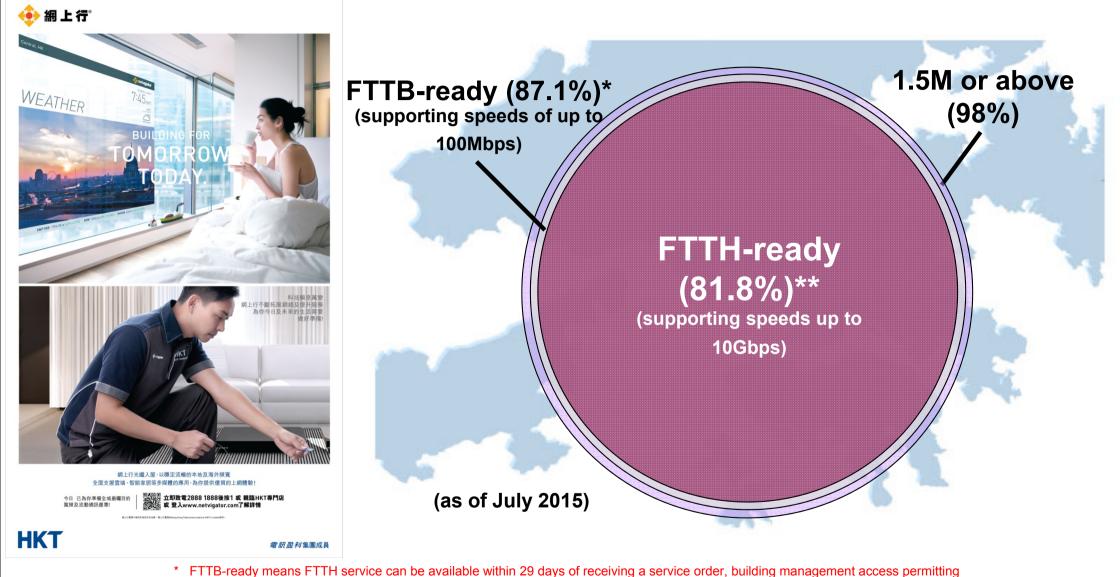
# **10G PON is Here!**

- 1) HK's first 10Gbps service is now available to all of the residential premises within HKT's FTTH-Ready coverage for subscription
- 2) Ideal to fulfill high bandwidth, high reliability application needs at home such as home office, online gaming, high resolution video streaming
- 3) Commercial package complemented with HKT cloud storage service uHub plus Outubplus<sup>™</sup> and anti-virus protection service F-Secure Safe Anywhere Safe | Anywhere at a monthly rate of HK\$2,888 plus one-off installation fee



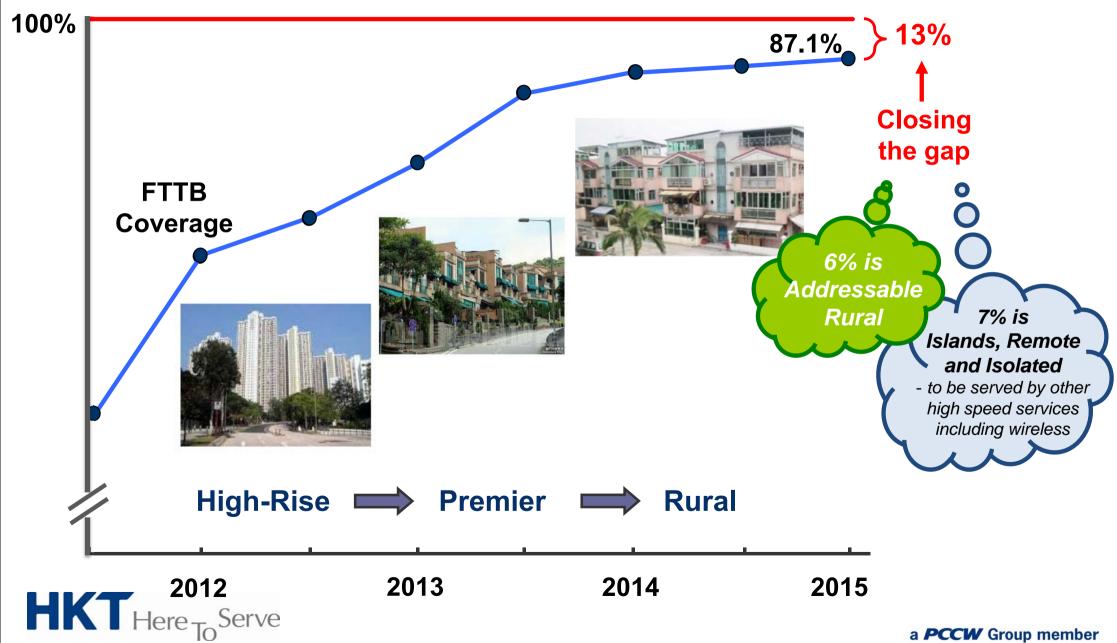


# Wide Availability of our Fiber Network



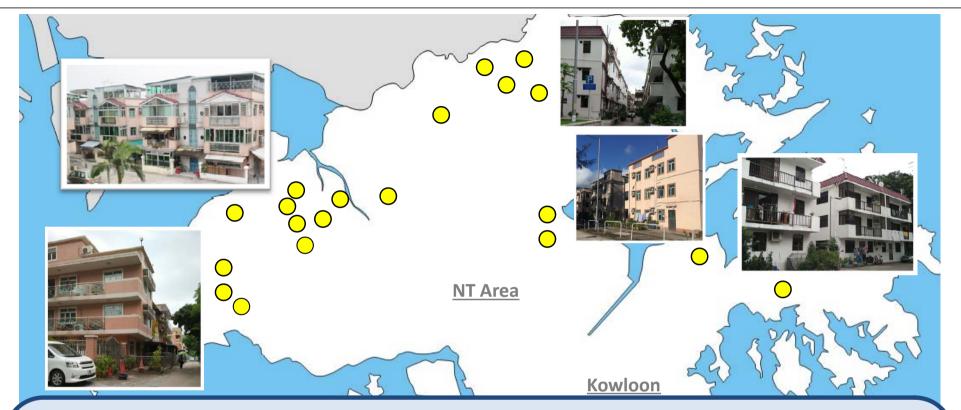
\*\* FTTH-ready means FTTH service can be available within 4 days of receiving a service order

# **Our Path to Territory-Wide Fiber Broadband**



<sup>23</sup> 

# **Expand our Fiber Network to Rural Area**



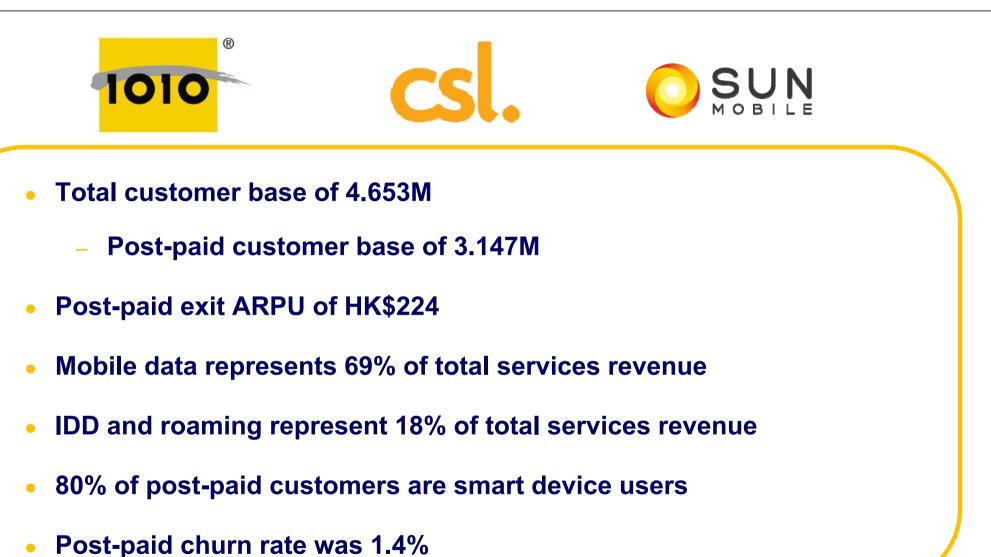
- Most rural housing is in clusters and already covered by HKT's existing infrastructure
- We can leverage this existing infrastructure to extend our fiber network
  - Up to 10G service will be available

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- High retention rates in rural areas when we roll out our high speed services
- Aim to complete next phase of expansion by end of 2016

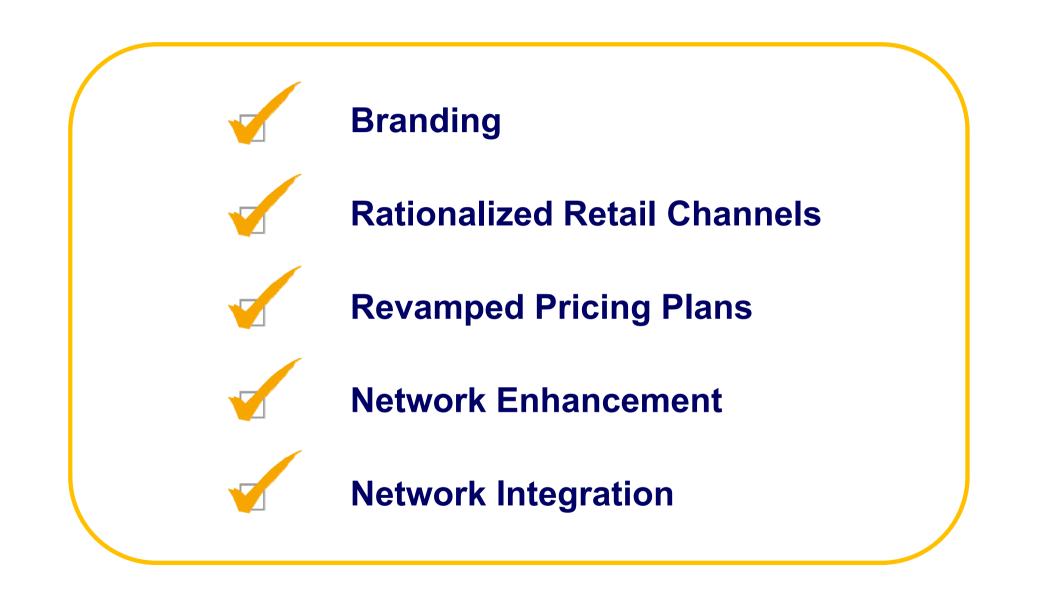
# **Sustained Strong Performance in Mobile Business**



\* Figures stated as at June 30, 2015 or for the six months ended June 30, 2015

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# **Delivering on CSL Integration**





# Branding



# **Rationalized Retail Channels**

## Strengthening sales proposition by consolidating retail channels and extending shop reach



HKT 28 Shops











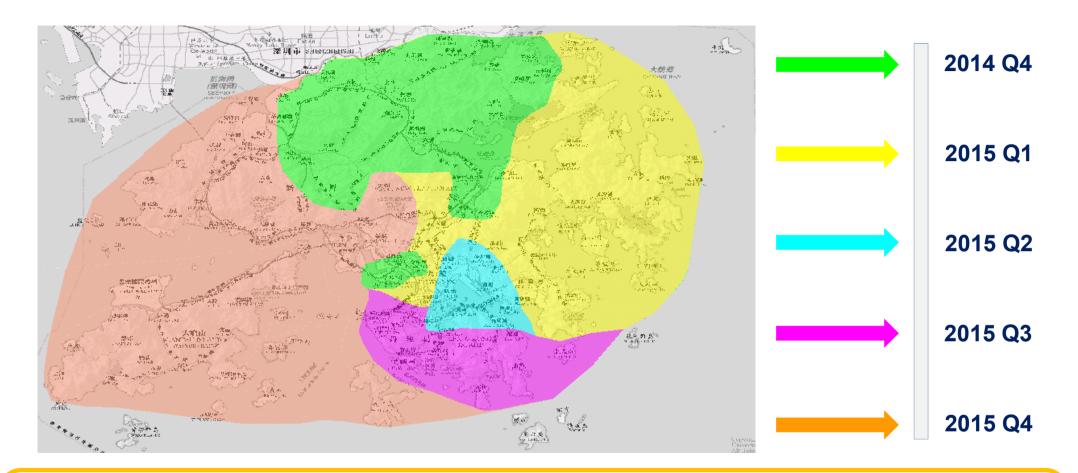


55 Shops



\* Shop numbers as at June 30, 2015

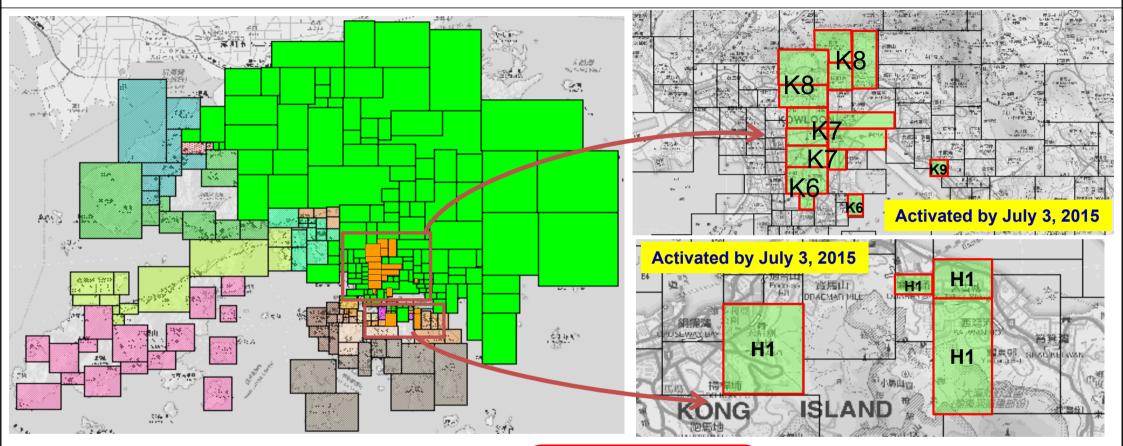
# **Network Integration Upgrade Plan**



• Cell site integration making good progress and according to plan

- High traffic CSL cell sites upgraded with HKT's 1000Mbps fiber backhaul
- Expect to complete integration into one unified radio network by the end of 2015

# **Significant Progress on Cell Site Integration**



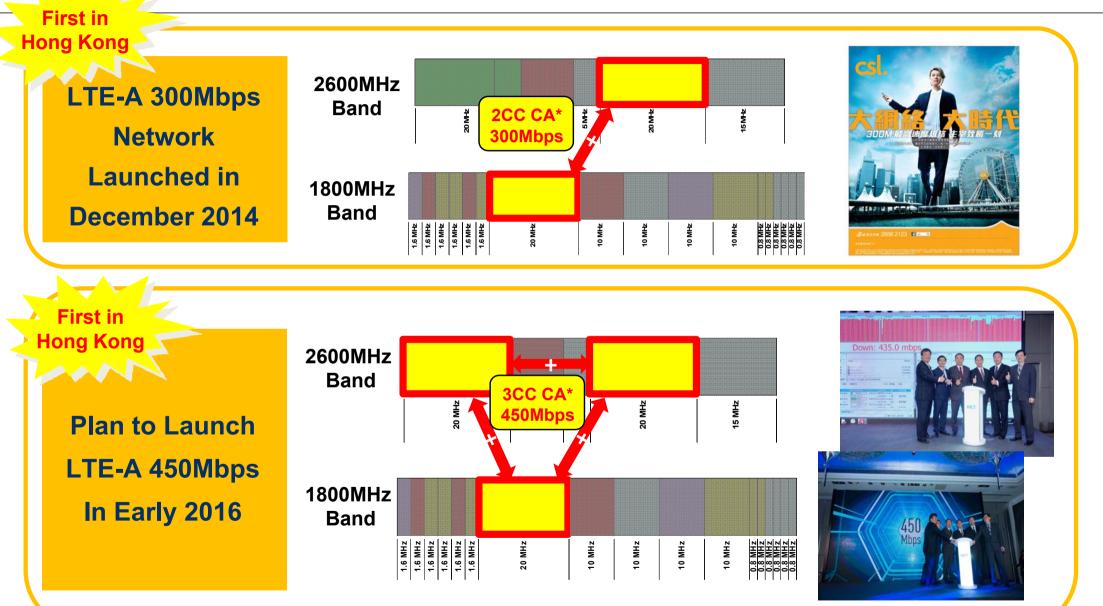
	No. of Sites	Total Before	fore Sites Integrated (1H'15)		Sites Yet To	Site Count	Change after
Site Integration No. of Sites	NO. OF SILES	Integration	Before	After	Integrate	(1H'15)	Integration
Progress	Serving HKT Customers	2,482	1,272	1,518	1,210	2,728	+ 246 (10%)
U U	Serving CSL Customers	2,191	1,051		1,140	2,658	+ 467 (21%)
(H1'15)	Total :	4,673	2,323	1,518	2,350	3,868	- 805

- A total of **1,518 integrated sites**, representing **51% completion** (vs. target of 3,000)
- No. of sites serving HKT & CSL customers increased by 246 (+10%) & 467 (+21%) respectively
- A total of 805 sites removed, representing 48% of target reduction

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• The 805 sites removed represent approx. 35% saving in cell sites

# **Superior Mobile Network**



\* 2CC CA stands for two-component-carrier Carrier Aggregation, while 3CC CA stands for three-component-carrier Carrier Aggregation

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# **Continued Innovation and Enhanced Customer Service**



### 1) The Club

- A major initiative in loyalty, rewards, customer retention and an enhanced customer experience
- Launched in December 2014

THE 🛄 CLUB

#### 2) Unleashing Mobile Payments

- A major innovation and new service for HKT customers
- Launched in July 2015





# THE CLUB Loyalty and Rewards Program

A Unified Customer Reward Program across HKT's Different Line of Businesses that Drives Value to HKT, Customers and Partners



- A strategic program to combine loyalty, payments and partners to become the best loyalty coalition in Hong Kong
- Offers free membership and tier benefits to club members, while the program also creates up-sell / cross-sell opportunities to HKT and partners / merchants
- Create different services and benefits to cater for different needs of specific segments
  - Membership Benefits: Invitation to exclusive events. privileges to HKT & partners' services/products, access to concierge services
  - *Membership Tiers:* Black (by invitation only)

    - Platinum / Gold / Silver
    - Blue (non-HKT customers)





# **New Mobile Payment Service**





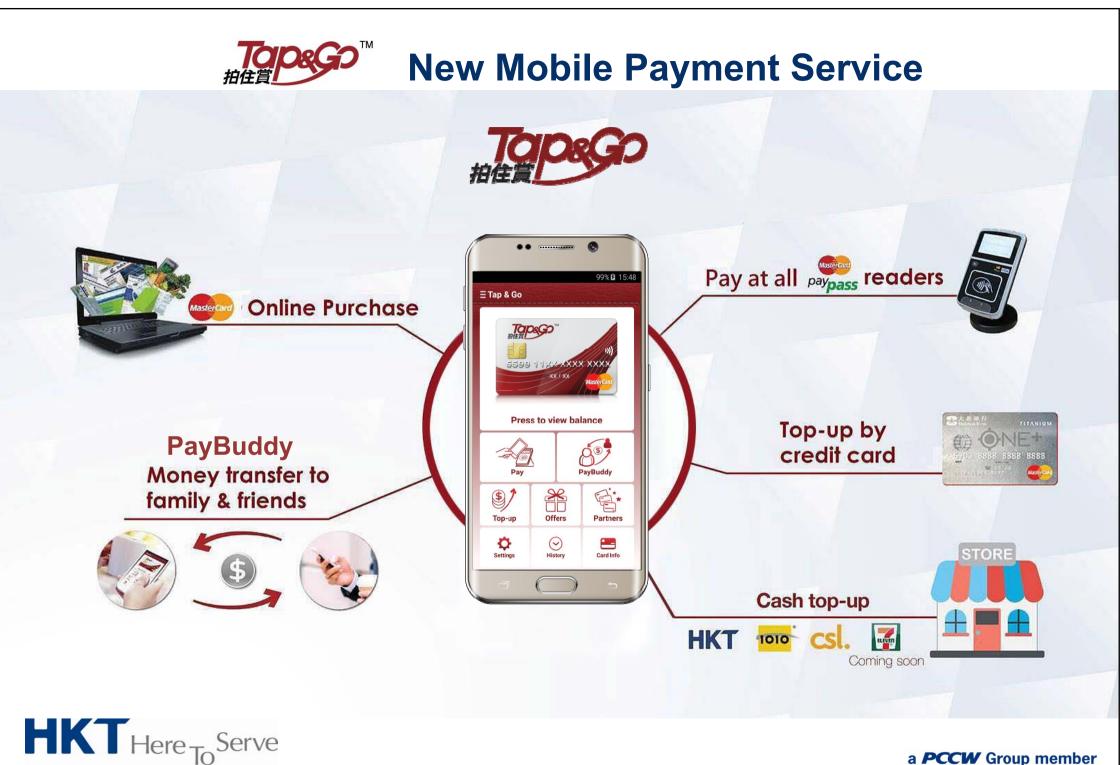
# **New Mobile Payment Service**

Unleash the capabilities of NFC and all-in-one SIM to bring a new convenient and secure payment experience for customers



- A new payment service which enables customers to use their mobile phones to make payments at more than three million retail terminals in Hong Kong and overseas, for online purchase and transfer money to family and friends
- Customers will receive rewards through THE CLUB encouraging faster adoption and higher usage
- Reinforces HKT's service innovation leading to enhanced customer experience and greater customer loyalty





# **Highlights**

Core Business performing well, resilient in the face of soft economy and competition

-

Broadband benefiting from the significant investment in our fiber-rich network and customers migrating to higher speeds (500Mbps or above)



Mobile network integration on track, ARPU is strengthening and churn is reducing



The Club and Tap&Go poised to strengthen our business going forward