# **SIM for Love Local Mobile Data Donation Campaign Terms and Conditions**

#### **Donation Rewards – Terms and Conditions**

- 1. The campaign period is from July 24, 2020 to August 24, 2020 inclusive (the "Campaign Period").
- 2. You can join the SIM for Love Local Mobile Data Donation Campaign via the following channels:
  - (i) csl, 1010 or HKT shops<sup>1</sup>;
  - (ii) Club Like website; and
  - (iii) SMS to 50 8888 (for existing csl/1010 customers subscribing designated monthly service plans ("Eligible Existing Customer")<sup>2</sup>).
- 3. The "donation" here is referring to donating 15GB local mobile data cards of HK\$20 each. There is no limit on the amount of donation. The donations made are not tax-deductible.
- 4. If you have successfully joined the SIM for Love Local Mobile Data Donation Campaign, you can choose one of the following donation rewards:

### 5. Club Like Cash Voucher ("Donation Reward 1")

For every donation of a 15GB 4G local mobile data card (i.e. HK\$20), a HK\$20 Club Like cash voucher can be chosen as the donation reward. There is no upper limit for the number of vouchers to be awarded. Each donation will be calculated separately. For a single donation of HK\$100, Donation Reward 1 cannot be redeemed in conjunction with Donation Reward 2 or Donation Reward 3. Only one cash voucher can be used for each transaction on Club Like website (not applicable to some products). Each promo code can be used once only. Only one promo code can be applied per transaction, and the promo code must be entered upon checkout to be effective. Other cash vouchers terms and conditions apply, for details please visit:

http://www.hkt.com/assets/HKTCorpsite/files/donations/club-like-voucher-t-and-c.pdf.

# 6. Free 15GB 4G Local Mobile Data Top-up once ("Donation Reward 2")

- (i) Only applicable to Eligible Existing Customer. This offer is not applicable to customers who are using voice service plans or Corporate customers.
- (ii) Eligible Existing Customer who makes a single donation of five 15GB 4G Local

<sup>2</sup> Customers who are using csl/1010 prepaid SIM cards, voice service plan or Corporate customers of csl/1010 should not donate via SMS.

Shop locations: http://www.hkt.com/contact-us/shop-locations/csl-shop?locale=en.

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- Mobile Data Cards (i.e. HK\$100) is entitled to a 15GB 4G local mobile data top-up once (the "Free Data").
- (iii) Each Eligible Existing Customer can only enjoy the Free Data once during the Campaign Period.
- (iv) The Free Data will be credited directly to Eligible Existing Customer's account within two weeks after the Campaign Period. The Free Data will be voided if the service subscription of the Eligible Customer is suspended or terminated for whatever reasons in the Campaign Period. Customers can login csl App/1010 App to check their data usage.
- (v) The Free Data is valid for 30 days. Any unused data will be forfeited and will not be carried forward.
- (vi) For Eligible Existing Customer subscribing multi-user service plans, the Free Data will be credited to the primary sim card user and the data can be shared with secondary sim card users.
- (vii) Our system will deduct customers' data usage from the Free Data first.
- (viii) CSL reserves the right to change or terminate this offer or amend these terms and conditions at any time without prior notice. In case of any disputes, the decision of CSL shall be final, binding and conclusive.

### 7. Free 15GB 4G Club Sim ("Donation Reward 3")

- (i) Only applicable to non-csl/1010 customers.
- (ii) Donor donates up to five 15GB 4G Local Mobile Data Cards (i.e. HK\$100) in a single donation is entitled to a 15GB 4G Club Sim. There is no upper limit for the number of 15GB 4G Club Sim to be awarded.
- (iii) Each donation will be calculated separately.
- (iv) Terms and conditions of Club Sim apply. Details can be found at https://www.clubsim.com.hk/clsweb/terms-and-condition.
- 8. Eligible Existing Customers can join the SIM for Love Local Mobile Data Donation Campaign by replying or sending a SMS with "Yes" to 50 888 to make a donation. With each SMS sent, a 15GB 4G Mobile Data Card (i.e. HK\$20) will be donated. Customers can send multiple SMS to donate. The relevant donation amount will be debited to customers' account. CSL Customer Service representatives will contact the customer within two working days upon receipt of the first SMS to follow up on donation details, including confirmation of the preferred NGOs/schools and selected donation reward, etc.
- 9. If customers reply or send MMS or roaming SMS (sent from overseas) to 50 8888 for donation, any charges incurred shall be borne by customers.

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- 10. If customers join SIM for Love Local Mobile Data Donation Campaign via Club Like, please visit https://www.clublike.com.hk/sim-for-love for additional terms and conditions.
- 11. All Donation Rewards are available on a first come, first served basis while stocks last.
- 12. All Donation Rewards redemptions are non-returnable.
- 13. For a single donation of HK\$100, the Donation Reward 1 cannot be redeemed in conjunction with Donation Reward 2 and Donation Reward 3.
- 14. In case of any disputes, the decision of CSL Mobile Limited and Club HKT Limited shall be final, binding and conclusive.
- 15. In the event of discrepancy or inconsistency between the English and Chinese versions of these terms and conditions, the Chinese version shall prevail. CSL Mobile Limited and Club HKT Limited reserve the right to amend these terms and conditions at any time without prior notice.