

**UNIFIED CARRIER LICENCE**  
**TELECOMMUNICATIONS ORDINANCE (CHAPTER 106)**  
**Hong Kong Telecommunications (HKT) Limited (“HKT”)**

**Name of Tariff :**

International Roaming Service (“**Service**”)

**Description of Tariff :**

CSL Mobile Limited (“**CSL**”) on behalf of HKT hereby publishes the tariffs of the services provided by HKT.

CSL acquires mobile services in bulk from HKT and is authorized to interface with and resell the mobile services to end customers.

See Annex A for details.

**Effective Date of Tariff:**

- 1) “Roaming Zonal” rate on voice and data roaming : 20 October 2016
- 2) Data Roam Day Pass Easy Version : 01 Nov 2016
- 3) Update the Aircraft roaming rate : 20 Oct, 2016

**Revision History :**

Revision to the below tariff published previously in respect of service provisioning.

Tariff No	Published on
U008-013-Jul2015-N	20 Jul 2015
U008-002-Mar2016-R	17 Mar 2016
U008-003-Jun2016-R	16 Jun 2016
U008-004-Aug2016-R	23 Aug 2016
U008-005-Sep2016-R	06 Sep 2016

### International Roaming Service ('Service')

CSL provides international mobile voice and / or data roaming services to the subscribers of its mobile services via a designated SIM card through an eligible mobile device at designated overseas destinations.

The rates of the Service are as follow:

	Voice (HK\$)	Data (HK\$)
Asia Pacific / Oceanic	78.29/min	0.35/KB
Americas	72.00/min	0.22/KB
Europe	85.85/min	0.25/KB
Africa	104.98/min	0.30/KB
Middle East	82.64/min	0.25/KB
Aircraft	49.31/min.	0.2/KB

CSL's mobile service subscriptions can access the following webpage(s) to check the applicable rates in respect of their service plans:

1010:

[http://1010.hkcsl.com/jsp/roaming\\_and\\_idd/coverage\\_and\\_charges/service\\_description.jsp](http://1010.hkcsl.com/jsp/roaming_and_idd/coverage_and_charges/service_description.jsp)

csl:

<https://www.hkcsl.com/en/Roaming-Coverage-and-Charge/>

### **Revision**

“Roaming Zonal” rate on roaming voice and data services

An option of new and simple pricing structure is available for CSL individual (i.e. non-Corporate) subscribers using Roaming Voice and Roaming Data services. The Roaming Voice now consists of 7 zones, standardizing the pricing for designated call types (receiving calls, outgoing calls, calls to Hong Kong). Roaming Data is now divided into 5 zones with standardized charges. The related customers could access to the link below to check the applicable rates in respect of their service plans:

1010 :

[http://1010.hkcsl.com/jsp/roaming\\_and\\_idd/coverage\\_and\\_charges/service\\_description.jsp](http://1010.hkcsl.com/jsp/roaming_and_idd/coverage_and_charges/service_description.jsp)

csl:

[https://www.hkcsl.com/r/cms/pccw/pdf/tc/C-Mass\\_tariff\\_20161020-csl.pdf](https://www.hkcsl.com/r/cms/pccw/pdf/tc/C-Mass_tariff_20161020-csl.pdf)

“Roaming Zonal” rate will be applied once the related customers subscribing roaming service. Apart from “Roaming Zonal Rate”, the standard roaming rates are also available for customers to choose. Customers could all CSL 24-hour Customer Services Hotline to sign up for the standard roaming rates. Customers could access to the following webpage(s) to check the applicable standard roaming rates in respect of their service plans:

1010 :

[http://1010.hkcsl.com/jsp/roaming\\_and\\_idd/coverage\\_and\\_charges/service\\_description.jsp](http://1010.hkcsl.com/jsp/roaming_and_idd/coverage_and_charges/service_description.jsp)

csl :

<https://www.hkcsl.com/en/Roaming-Coverage-and-Charge/>

#### Data Roam Day Pass Easy Version

From 16 June, 2016, subscribe to the DataRoam Day Pass and roam for the promotional from \$88 to \$178 per day depending on the Applicable Destination until 31 October, 2016. From 01 November, 2016, the promotion offer will be renamed DataRoam Day Pass Easy Version, without change in charges and service details. Customers who have subscribed to the promotion can continue to use DataRoam Day Pass Easy Version after the promotion ends. The service details are as follows.

Excluding in Macau, the roaming Mobile Data day plan, namely DataRoam Day Pass Easy Version charges will be charged from \$88 to \$178 per day depending on the Applicable Destination. A ‘day’ means the time from 00:00 – 23:59 of each SIM service used at the Applicable Destination. This promotion does not support Virtual Private Network (“VPN”) Tunnel service, corporate e-mail service or any commercial promotion activities or any means which may be harmful, or adversely affect csl network or, other customers. The roaming Mobile Data available is 500MB per day, after which the data transmission speed will be capped at 256kbps. The actual speed and usage experience depends on applicable roaming networks.

DataRoam Day Pass Easy Version is applicable for the customers subscribing the DataRoam Day Pass promotional offer starting from 16 June 2016 and the DataRoam Day Pass Easy Version since 01 November, 2016.

Existing customers already subscribed DataRoam Day Pass are also required to contact csl for registration in order to enjoy DataRoam Day Pass Easy Version.

CSL’s mobile service subscriptions can access the following webpage(s) to check the roaming mobile data charge.

1010:

<http://1010.com.hk/drdp>

cs1 :

<http://e.hkcs1.com/drdp>.

### Aircraft roaming

Customers could access to the following webpage(s) to check the applicable standard roaming rates in respect of their service plans:

1010:

[http://1010.hkcs1.com/jsp/roaming\\_and\\_idd/coverage\\_and\\_charges/service\\_description.jsp](http://1010.hkcs1.com/jsp/roaming_and_idd/coverage_and_charges/service_description.jsp)

cs1:

<https://www.hkcs1.com/en/Roaming-Coverage-and-Charge/>

### **Existing**

#### Macau Roaming Service

Standard roaming charge for Macau is superseded by new HK\$38 ‘Call Macau Home’ day pass charge. CSL would charge HK\$38 a day to customer account whenever the customer uses roaming voice, data, MMS or SMS in Macau. CSL would deduct the corresponding local entitlements in customer’s monthly mobile service plan or apply thereafter charges for the customer’s roaming usage of such services in Macau. Per minute charge applies to video call usage. Voice call usages from Macau to destinations other than Hong Kong and Macau will be charged according to CSL standard IDD 001 rates. A day means 00:00 – 23:59 Hong Kong time. If the customer is not a Monthly Pass user, all mobile voice calls that the customer makes from Hong Kong to Macau will be charged according to our standard IDD rates. No prior subscription is required.

CSL also offers the Monthly Pass at \$138 per month, at the same time, requires the subscription with a 24-month commitment period. Should the customer terminate the Monthly Pass for whatever reason(s) earlier than the commitment period, customer has to pay for the early termination charge that equal to the sum of the monthly fee of the remaining months of the Monthly Pass immediately.

CSL’s mobile service subscriptions can access the following webpage(s) to check the revised roaming charge for Macau.

1010:

[http://1010.hkcs1.com/jsp/roaming\\_and\\_idd/cmh/call\\_macau-home.jsp](http://1010.hkcs1.com/jsp/roaming_and_idd/cmh/call_macau-home.jsp)

csl:

<https://www.hkcs1.com/en/Call-Macau-Home-Pass/>

*Remarks:*

- (i) A customer is required to complete an applicable form or input designated codes via the mobile device to subscribe for the Services. In addition, the customer must also enable mobile voice and /or mobile data roaming services under the relevant mobile service plan in order to have access to voice and/or data roaming service, respectively. For the usage of the Services in Macau, the service details of “Call Macau Home” Day / Monthly Pass apply.
- (ii) The usage of the Services is subject to the applicable terms and conditions (and as amended from time to time) including CSL’s Mobile Service Agreement, General Conditions of Telecommunications Service (Customer Customers) or General Conditions of Service (as the case may be) and the applicable terms and conditions of the Service (as amended from time to time) and any additional terms and conditions as may be specified by CSL under the Application from time to time.
- (iii) CSL offers roaming packages(s) for certain overseas destinations(s) and operator(s) from time to time, information of which can be found at [www.1010.com.hk](http://www.1010.com.hk) and [www.hkcs1.com.hk](http://www.hkcs1.com.hk), respectively.
- (iv) CSL may from time to time update, change, suspend, withdraw any of above tariff plans; or add new tariff plan(s) to its service portfolio after the publication date below.
- (v) CSL reserves the right not to provide any Service(s) to those customers who have previously found its service to be unacceptable despite it being provided in accordance with its tariff terms and conditions and at normal service levels.