

Standard installation service scope of work

Service: Network Security Service

1 Service features and deliverables

- 1.1 Kick-off conference and meeting
- 1.2 Pre-installation site survey
 - 1.2.1 Policy/configuration design/application control/URL filtering (application control/URL filtering configuration if related UTM license purchased in the same order.)
 - 1.2.2 No more than 50 firewall policies
 - 1.2.3 No more than 100 firewall objects and IP addresses
- 1.3 Hardware burning test (at HKT office)
 - 1.3.1 Power on-off checking
 - 1.3.2 LED light checking
- 1.4 Onsite hardware rack mounting
- 1.5 Cabling directly connected to firewall
- 1.6 High Availability function test
- 1.7 VPN (simple site to site, not more than 2 sites and all the ends are maintained by HKT)
- 1.8 Client to Site VPN, optional installation charge purchased in the same order.
- 1.9 Standard antivirus/content filtering without customization (if related UTM license purchased in the same order)
- 1.10 Standard handover form (admin/password and equipment serial number)
- 1.11 Simple connectivity testing.

2 Excluded items

- 2.1 Detail documentation
 - 2.1.1 Detail O&M manual
 - 2.1.2 Detail design configuration
- 2.2 Both official/non official training
- 2.3 Migration documentation
 - 2.3.1 Migration plan
 - 2.3.2 Fallback plan
 - 2.3.3 Study and review current firewall policy
 - 2.3.4 Migrate firewall policy from existing firewall
 - 2.3.5 Onsite support after migration
- 2.4 UAT documentation
 - 2.4.1 Detailed hardware test
 - 2.4.2 Detailed firewall functional test
- 2.5 Join test support
 - 2.5.1 Onsite standby for user application testing