

Tariff No.: U025-026

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UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (CHAPTER 106)

Hong Kong Telecommunications (HKT) Limited and
PCCW-HKT Telephone Limited

Name of Tariff:

Special Conditions of Netvigator Broadband Service for Consumer Customers

Description of Tariff:

See Annex A

Effective date of tariff:

4 July 2011*

* These special conditions apply to all new contracts for Netvigator Broadband Service acquired for personal or residential use (that is, not for commercial use).

Revision history:

1st publication on 4 July 2011

SPECIAL CONDITIONS OF NETVIGATOR BROADBAND SERVICE (“Broadband Service”) FOR CONSUMER CUSTOMERS

1. Computer requirement and reconfiguration

1.1 For your use of the Broadband Service:

- a. your connected device (such as, your computer or handset) must meet certain minimum system requirements;
- b. you agree to authorise us to install certain hardware (such as, modem) and software we provide on your computer and to reconfigure your connected computer; and
- c. you agree to get the owner’s permission for us to carry out the installation and reconfiguration if you do not own the connected computer.

We may not be able to provide the Broadband Service to you if any of the requirements are not met.

1.2 You agree that for each modem we provide with the Broadband Service, we shall only perform the installation and reconfiguration work for one computer.

1.3 Before we carry out the installation and reconfiguration work for the connected computer, it is your responsibility to back up the data on your computer and we are not responsible or liable for any loss of data on your computer.

2. No guarantee of access to Voice over Internet Protocol (“VOIP”) service

You accept that unless a VOIP service provider is permitted by us to use our Broadband Service to deliver its VOIP service, such VOIP service may not be accessible for your use or its quality may be adversely affected even if it is accessible.