

FIXED CARRIER LICENSE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)

Hong Kong Telecommunications (HKT) Limited (“the Company”)

Name of Tariff:

PCCW Convergence – Standard Premium

Description of Tariff:

A. Standard Plan

Standard Plan provides commercial customers with secured broadband service and a VoIP line.

The VoIP line comes with the basic voice services plus various call management features. Customer can make use of the assigned login name and password to retrieve the voice mail & email anytime, anywhere using a designated administration portal when customer has connection to Internet. Through the administrative portal, customer can re-assign the Convergence VoIP phone number to another phone which is used for making outgoing calls initiated by the PCCW Convergence platform. Disregard what phone the customer uses to make telephone calls, the VoIP phone number will be displayed at the called party equipment.

Call Management Features of VoIP Line

- Business Group Inward Dialing
- Business Group Outward Dialing
- Dialing Plan
- Multi-location Intercom
- Chargeable Call Security (e.g. IDD, Collect Call)
- Calling Party Identification Presentation (including 1357)
- Calling Party Identification Restriction (including 133)
- Caller Number Display
- Caller Number Display on Call Waiting
- Administration Portal
- Call Waiting
- Call Hold
- Distinctive Alerting/Call Waiting Indication
- Three-way Calling
- Music On Hold

Secured Broadband

- For subscription of 1 to 49 plan(s), the downstream and upstream speed of secured broadband internet access service will be up to to 2Mbps/2Mbps.
- For subscription over 50 plan(s), the downstream and upstream speed of secured broadband internet access service will be up to to 4Mbps/4Mbps.

Charges

- Monthly Fee: HK\$228 / User
- Installation Fee: HK\$380 (one off)
- External Relocation Fee: HK\$380 (one off)
- Internal Relocation Fee: HK\$200 (one off)
- Minimum Monthly Service Charge: HK\$3,100/Installation Address

B. Premium Plan

Premium Plan provides the same services offered by Standard Plan. In addition, customer can enjoy the Personal Fax features* (please refer to Miscellaneous Service Charges for details) and Boss & Secretary features.

Charges

- Monthly Fee: HK\$328 / User
- Installation Fee: HK\$380 (one off)
- External Relocation Fee: HK\$380 (one off)
- Internal Relocation Fee: HK\$200 (one off)
- Minimum Monthly Service Charge: HK\$3,100/Installation Address

C. Console Plan

Console Plan provides the same services offered by Standard Plan. In addition, the customer can enjoy the Personal Fax features* (please refer to Miscellaneous Service Charges for details) and the following Operator features:

Operator Features:

- Incoming call queue (maximum 20 incoming calls, each with 60 seconds longest waiting time)
- Multiple active calls (maximum 6 calls)
- 3 call transfer modes – blind, ringing and consultation
- No-answer bounce-back & timing setting (8 to 60 seconds)
- Incoming calls filtering with 4 default (Available, Not Available, Break, Night) & 2 customizable profiles
- 5 voicemail greetings (Normal, Busy, Office-hour, Non-office-hour, Special) & 1 announcement message
- Voicemail storage capacity up to 100 voice messages

Charges

- Monthly Fee: HK\$628 / User
- Installation Fee: HK\$2,500 (one off)
- External Relocation Fee: HK\$380 (one off)
- Internal Relocation Fee: HK\$200 (one off)
- Minimum Monthly Service Charge: HK\$3,100/Installation Address

D. Miscellaneous Service Charges for Standard/Premium/Console Convergence Plan

- 1) User Training Course: HK\$2,500/class
- 2) Additional Labour Charge: HK\$760/hour with 2 hour minimum charge
- 3) Broadband bandwidth upgrade
 - Monthly Fee: HK\$1,500/Mbps
 - Installation Fee: HK\$5,000 (one off)
- 4) Corporate Phonebook
 - Corporate Phonebook with 500 contacts is offered to each installation address.

Additional Charges to upgrade the Corporate Phonebook:

	No. of Contacts	Installation Fee (One-off)	Monthly Fee (Per Company)
Upgrade Plan A	2,000	\$500	\$100
Upgrade Plan B	5,000	\$500	\$200

5) Personal Fax Features*

Personal Fax provides customer a VoIP fax line. Without having any fax machine, customer can make use of the assigned login name and password to send or receive fax via email through a designated administrative portal anytime and anywhere when customer has connection to Internet.

Additional usage plan charge for Personal Fax features:

Usage Plan	Outgoing Fax Request per user per day	Destination per Request	File size limitation per fax transaction (Size A4)	Monthly Charges for Premium/Console Plan	Monthly Charges for Standard Plan
Low	20	5	20 Pages	Note	\$30
High	100	5		\$50	\$80
Superior	100	10	50 Pages	\$100	\$120

Note: Low Usage Plan is included in Premium & Console Plan

Remarks for the above-mentioned services:

1. These services are subject to the Company's prevailing General Conditions of Service and Special Conditions of PCCW Convergence.
2. The above services rely on the mains power supply. In case of power failure of the mains power supply, the services cannot be used.
3. Customer subscribing any of the Standard, Premium or Console Plan will be provided with a separate PSTN line as Lifeline.

Effective date of tariff:

28 November 2008

Revision history:

1st publication on 28 November 2008